

Potential Community Connections Proposal

Background: Community Connections (CC) is the Boston region Metropolitan Planning Organization's funding program for, among other projects, first- and last-mile solutions and community transportation. Municipalities and regional transit authorities are eligible, and projects must provide new service. Overall funding is at \$2 million per year in the federal fiscal years (FFYs) 2023—27. Grants will cover 80 percent of operating costs, requiring a 20 percent local match as well as self-funding operating project administration. The online application opens 1 November and closes 31 December 2023.

MWRTA Project: During a Zoom meeting (8.17.23) with Jim Nee (MWRTA administrator), and staff from Sudbury Senior Center and Wayland Council on Aging, Nee described a potential new service based on the design of a current MWRTA Boston Hospital Shuttle service. The website for the current shuttle is <https://www.mwrta.com/routes/commuter-shuttles/boston-hospital-shuttle>; the registration form and a printable schedule are attached. Riders must register and request a ride 24 to 48 hours in advance.

MWRTA would provide a second Boston Hospital shuttle that would be dedicated to Sudbury, Wayland, Weston residents and, like the current shuttle serving Framingham, Natick and Wellesley would pick up and drop off residents at their homes. The facility locations could be modified to include Newton-Wellesley Hospital and the Longwood area facilities and Mass General. The shuttle would operate between approx. 8 AM and 6 PM on Tuesday, Wednesday, Thursday (unless demand warrants 5 days/week).

Nee will prepare information about a second, dedicated shuttle, with costs and likely travel times, and interested communities will prepare information on their current demand, similar to Sudbury's data:

GoSudbury Trips to Healthcare Facilities

- Taxi (6 months) 274
 - Approx. 11 rides/week (capped at 6 1-way rides/month)
- Uber
 - Approx. 10 rides/week (based on avg 200 rides/month, 20% healthcare; rides capped at 10 1-way rides/month)
- Council on Aging van
 - Approx. rides/week (no caps)



METROWEST REGIONAL TRANSIT AUTHORITY
Public Transportation System

15 Blandin Ave Framingham, MA 01702
 Ph. (508) 935 2222 • Fax (508) 935 2225 • www.mwrta.com

MWRTA Boston Hospital Shuttle

Days and hours of operation:

Tuesday, Wednesday, and Thursday / 8:30 AM – 6:15 PM

Stop Locations	Pick Up & Drop Off Times		
West Roxbury VA	9:10 AM	12:12 PM	3:40 PM
Jamaica Plain VA	9:40 AM	12:40 PM	4:10 PM
New England Baptist	9:48 AM	12:48 PM	4:18 PM
Brigham and Womens	9:55 AM	12:55 PM	4:25 PM
Dana Farber	10:03 AM	1:03 PM	5:05 PM
Beth Isreal	10:10 AM	1:10 PM	5:15 PM
Joslin Clinic	10:15 AM	1:15 PM	5:22 PM
New England Deaconess	10:17 AM	1:17 PM	5:25 PM

Residents of Framingham, Natick, and Wellesley are eligible to be picked up and dropped off at their homes. Those not residing in Framingham or Natick must either be dropped off at the Blandin Hub in Framingham, or picked up at the Natick VFW Post 1274, located at 113 West Central St – there is space available at this location to park free of charge.

As part of the registration process, a fare account must be set up prior to using the service, and the rider must maintain a positive fare balance prior to booking trips. Fares will be charged through a prepay debit system, no cash will be collected on the vehicle. Value can be added to the fare account by check, money order, credit/debit card, or cash.

Trip requests must be called into the MWRTA at (508) 820-4650 at least 24 hours in advance. You will receive a confirmation call the evening prior to your ride, providing you with your ride times.

If you have any questions regarding the Boston Hospital Shuttle service, please contact MWRTA Central Reservations at (508) 820-4650.

Revised: 6/2021 Document is subject to revision.

**Framingham ♦ Ashland ♦ Holliston ♦ Natick ♦ Wayland ♦ Hopkinton ♦ Weston ♦ Sherborn ♦ Sudbury ♦
 Marlborough ♦ Southborough ♦ Wellesley ♦ Dover ♦ Hudson ♦ Milford ♦ Hopedale**



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MWRTA Boston Hospital Shuttle Registration

First Name: _____
Last Name: _____
Street Address: _____ Apt. Number: _____
City / Town: _____ State / Zip Code: _____
Phone #: _____ Date of Birth: _____
Emergency Contact: _____ Relationship: _____
Phone #: _____

Please list any Mobility Aids, (wheelchair, cane, etc...):

Are you an active member or veteran of the US Military? Yes _____ No _____

Customer Signature:

Please mail or drop off completed registration form to the MWRTA Blandin Hub at 15 Blandin Ave., Framingham MA 01702. When the form is received, an MWRTA Representative will call you to set up a debit account.

Revised: 9/2021 Document is subject to revision.

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