

The Town of Sudbury is delighted to share that they have signed a contract with Annex Transit. Annex is a service-oriented company offering specialized non-emergency medical transport services. It is licensed and insured for Wheelchair, Non-Emergency Medical and Ambulatory transportation services in Massachusetts.

Starting May 1, 2023, the Town will start a one-month pilot using Annex services to expand GoSudbury Taxi with medical rides that are declined by current Taxi Companies due to the high demand of rides. In addition, Annex will provide rides for other purposes to Go Sudbury participants who are unable to access Uber services due to: physical, sensory, or cognitive disability, or other limitations that may prevent them from accessing the Uber services.

### **Who May Use ANNEX for non-medical rides?**

Persons with a physical, sensory, or cognitive disability, or other limitations that may prevent them from accessing the Uber services.

### **Where Can I Go and What Will I Pay?**

The service area covers a circle 25 miles around Sudbury. All rides must begin or end in Sudbury. Service is provided to the Logan Express Shuttle in Framingham, but not to Logan Airport. There is a limit of 10 one-way rides per month. There is no copay during the pilot phase.

### **How do I Sign Up for the GoSudbury Taxi Rides Program?**

In order to register for the Taxi Program, please complete the application form at the following link: \_\_\_\_\_ or contact Ana Cristina Oliveira, Outreach Specialist to request a hard copy application. Applications will be processed by Senior Center staff and participants will get a confirmation by phone or email. Please be prepared to provide information to verify your eligibility.

Please note: This program has limited funding, please utilize it during the time you would not be able to use other transportation. Please consider the Sudbury Connection Van service during Senior Center hours on weekdays: Monday-Friday, 8:30AM-4:00PM.

### **How will I book a Ride with GoSudbury Taxi or Annex?**

After you have received confirmation of your eligibility, contact the CrossTown Connect Dispatch Call center. CrossTown Connect arranges rides for the Go Sudbury Taxi Program:

- Dispatching hours are Monday to Friday 8:30AM- 4:00PM
- Rides must be booked with dispatch at least 24 hours in advance of a ride
- Phone Number: 978-844-6809

Should you have any questions or concerns, please reach out to Ana Cristina Oliveira, Outreach and Information Specialist at the Sudbury Senior Center, at 978-639-3268 or [oliveiraa@sudbury.ma.us](mailto:oliveiraa@sudbury.ma.us).