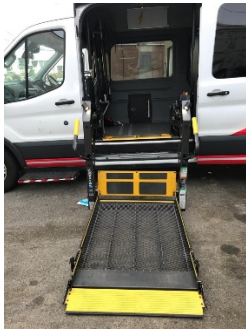


PROPOSED MATERIAL ON ANNEX TRANSIT FOR GOSUDBURY RIDERS

Annex Transit provides specialized non-emergency medical transport services. It is licensed and insured for wheelchair, non-emergency medical and ambulatory services in Massachusetts. Annex operates a transit van with lift for a large wheelchair (the van accommodates 4 passengers plus one chair) and Sienna RAVs with ramp. See photos below:



This service is in addition to JFK wheelchair accessible vehicles. If those are in use when a rider needs transportation, Annex will be contacted to provide the service. Annex hours are Monday – Sunday, 6:00 AM – 11:00 PM.

Dispatch will be the same as for taxis. Information on qualified riders, with information on specific needs, will be sent by the Senior Center to CrossTown Connect dispatch. If JFK service is not available, dispatchers will call Annex to reserve the ride and receive confirmation from the company; then they will then inform the rider. All communication to and from the rider will be via CrossTown Connect. Reservations must be made 24 hours in advance; service is door to door, and scooters can be handled by either RAV or transit van.