

# DRAFT

## GO Sudbury! Uber Pilot Program Application

Welcome to the GO Sudbury! Uber Pilot Program. This is a grant-funded, temporary program. Transportation partially subsidized by the Town of Sudbury is available for healthcare appointments and community services, as well as economic opportunities.

The goals of the project are to help those with transportation needs, while learning what types of transportation are most needed in Sudbury and when they are needed.

Please Note: This pilot program has limited funding - please utilize it during the times you would not be able to use other transportation.

The application should take no longer than 5-10 minutes. If eligible, you will be contacted via email or phone when your service has been activated.

To get started tell us your email address below:

Email\*

Valid email

### ***Who is eligible to participate?***

- adults aged 50 and over
- adults 18 years of age or older with a disability that limits their driving
- adults 18 years of age or older who have a financial need
- active duty military members or veterans
- essential workers impacted by the Covid pandemic

### ***What do participants pay?***

During the Pilot phase riders will have the following co-pays with each ride.

All rides must begin or end in Sudbury.

Rider Co-pays per ride:

Within Sudbury - \$1

In towns bordering Sudbury including: Marlborough, Framingham, Wayland, Lincoln, Concord, Acton, Maynard, Stow and Hudson - \$2

Outside of the above listed towns and up to 25 miles from Sudbury - \$10

### ***How do I access the Program?***

Please complete the application below. This information will be reviewed by Town staff, who may call you with a question.

If you need help with the application, please contact Ana Cristina Oliveira, Outreach and Information Specialist for the Sudbury Senior Center, at 978-639-3268 (Monday - Friday, 9:00 AM - 4:00 PM) or OliveiraA@sudbury.ma.us.

Still Interested? We hope so! Click NEXT below:

## **TOWN OF SUDBURY Release of Claims, Indemnity and Hold Harmless Agreement Resident Participation in Go Sudbury! Uber Rides Program**

I, the undersigned, in consideration of my participation in the Go Sudbury! Uber Rides Program, and for other good and valuable consideration hereby acknowledged, do hereby agree on behalf of myself, my heirs, and personal representatives, to forever RELEASE the Town of Sudbury, and its departments, employees, officials, boards, committees, agents, staff, representatives, officers, volunteers, successors, assigns, or contractors (the "Releasees"), from any and all claims, actions, rights of action and causes of action, damages, costs, loss of services, expenses, compensation and attorneys' fees that may have arisen in the past, or may arise in the future, directly or indirectly, from known and unknown personal injuries or property damage which I may suffer as the result of riding with Uber Technologies, Inc., in connection with the Go Sudbury! Uber Rides Program (the Program).

I acknowledge and agree that I assume all risks associated with riding with Uber and participating in the Program, and that such participation is voluntary and self-directed and not directly supervised by any agent or employee of the Town of Sudbury, and that riding with Uber and participating in the Program may expose me or my property to the risks of injury and damage resulting from such participation and use. I also promise to and will INDEMNIFY, REIMBURSE, DEFEND, and HOLD HARMLESS the Releasees against any and all legal claims and proceedings of any description that may have been asserted against any of the Releasees in the past, or may be asserted in the future, directly or indirectly, including damages, costs and attorneys' fees, arising from personal injuries to any person or property damage to any property to the extent caused by me in connection with such participation and use.

I hereby further agree for myself, my successors, assigns, heirs and personal representatives not to sue the said Releasees on account of any such claim, demand or liability, etc. released by me in this instrument.

I have carefully read this release of liability, and understand and voluntarily agree with it, and accept its terms and conditions.

Yes

# Terms and Conditions for your GO Sudbury! Uber Program Application

Please read the following Terms and Conditions carefully before submitting your Go Sudbury! Uber Rides Program application. Your access to and use of the Go Sudbury! Uber Rides Program services is based on your acceptance of these Terms. These Terms apply to all users and others who access or use the Go Sudbury! Uber Rides Program. By accessing or using the Go Sudbury! Uber Rides Program, you agree to be bound by these Terms. If you disagree with any part of the Terms, we will conclude that you do not wish to access the service. Please be assured this information will not identify individual Go Sudbury! Uber Rides Program users and will be used only for analytical purposes. The Town of Sudbury's goal is to better serve your transportation needs.

**TERMS AND CONDITIONS:** By using the services available through the Go Sudbury! Uber Rides Program and the Uber services available through RideRC, certain information relevant to your use will be made accessible to the Town of Sudbury officials, or employee that qualifies you to use the service, and RideRC, as well as the contractor. Certain information relevant to your use also will be made available to the Town of Sudbury Transportation Committee for analytical purposes, and such information may be subject to disclosure under applicable law, including but not limited to the Public Records Law. This information includes, but may not be limited to, Trip ID, Request Date, Request Time, Actual Pick Up Date, Actual Pick Up Time, Pick Up Street and Zip Code, Drop Off Street and Zip Code, Drop Off Date, Drop Off Time, Service (e.g., WAV, van pool, UberX, Uber Pool, etc.) and Distance. The Town of Sudbury Transportation Committee agrees to use and maintain this information in accordance with state and federal laws concerning the security, confidentiality, and safeguard of personal information and right of privacy.

I have read and agree with the above Terms and Conditions.

Yes

## ***Go Sudbury! Uber Rides Program – Policies and Procedures***

Welcome to the Go Sudbury! Uber Rides Program. This is a grant-funded, temporary program for those who meet the following qualifications:

- 50 years of age or older
- 18 years of age or older with a disability that limits driving
- Active duty military or Veteran of the Armed Forces
- Financial need.

Transportation partially subsidized by the Town of Sudbury is available for healthcare appointments and community services, as well as economic opportunities.

The grant funding is limited and may run out at any time. Please be sure to check emails and phone messages to keep up with any program changes or updates.

Eligible rides include:

- Medical, dental and therapy (physical, occupational, behavioral) appointments
- Employment
- Grocery and other shopping trips
- Social visits
- Connection to bus or trains to get to other destinations (Logan Airport, etc.)

There are three ride service areas, each with a nominal copay per one-way ride:

(1) within Sudbury (\$1 per ride);

(2) to/from towns contiguous to Sudbury (\$2 per ride);

(3) to/from destinations up to 25 miles outside of Sudbury (\$10 per ride).

All rides must begin or end in Sudbury.

Service is provided to the Logan Express Shuttle in Framingham, but not to Logan Airport. For approved riders under the proposed program needing to travel to facilities accessible by public transportation and able to navigate independently, transportation will be provided to/from relevant MBTA, MWRTA, and commuter rail pickup locations.

You must have a private account with Uber on your smartphone for this service. Approved rides will be ordered via your Go Sudbury! supplemental account.

Please note that the applicable copayments will be deducted from your personal credit card account with Uber.

After you are approved as a Go Sudbury! program participant, Uber will send you an activation email; once you are activated, you can begin using these services for the approved destinations.

Should have a question or concern, please contact Ana Cristina Oliveira, Outreach Specialist, Sudbury Senior Center, at oliveiraa@sudbury.ma.us or 978-639-3268.

I have read and understand the above Policies and Procedures

Yes

## This information is needed to enroll you in our Pilot Program

Name

Primary Phone Number

Secondary Phone Number (if different)

Date of Birth

Home Address (e.g. 123 Main Street, Sudbury)

Emergency Contact Name

Relationship to Emergency Contact (e.g. Spouse, friend, etc.)

Emergency Contact Primary Phone Number

Emergency Contact Secondary Phone Number (if different)

Emergency Contact Address (e.g. 456 Main Street, Sudbury)

Pilot Eligibility Type -At least one is required but check all that apply

Age 50+

Age 18+ with a disability

Financial need

Active duty military/veteran

Essential worker impacted by the Covid pandemic

***For those who are applying based on financial need:***

We will reach out to you to gather more information. Please be prepared for us to take a copy of documentation related to one or more of the following:

- \* Mass Health membership
- \* SNAP (Supplemental Nutritional Assistance Program)
- \* Subsidized Housing paperwork
- \* Utility Discounts/Fuel Assistance
- \* Veterans Benefits
- \* WIC (Women, Infants, Children)
- \* Other pertinent programs

***For other applicants (50+, Disability, Veterans):***

We will reach out to you to gather more information. Please be prepared for us to take a copy of documentation related to one or more of the following as applicable:

- \* Government issued identification including birthdate (e.g. Drivers License, Passport, RealID)
- \* Form DD-214 (or similar proof of military service)
- \* Statements or letters on a physician's/medical professional's letterhead stationary describing disability
- \* Statements, records or letters from a Federal Government agency that issues or provides disability benefits
- \* Statements, records or letters from a State Vocational Rehabilitation Agency counselor
- \* Certification from a private Vocational Rehabilitation or other Counselor that issues or provides disability benefits
- \* Proof of employment for Essential Workers

***Please check all that apply:***

Do you have a smartphone?

If so can you use it to access the internet?

Do you know how to use a smartphone and to download and use smartphone apps?

Are you interested in learning how to download and use smartphone apps?

Will you require a wheelchair accessible vehicle?

Do you have a child/children who generally travels with you? Note: if child is of car seat age, please provide a car seat, as the program cannot provide and will not drive children without seat.

Will you be travelling with a service animal?

Will you be travelling with an aide or companion?

Do you need special travel accommodations? Assistance getting to the door?

Do you use a walker?

Do you travel with an oxygen tank?

Do you have a visual impairment?

Hearing impairment?

none of the above

***Is there anything else we should know to help better serve you? For example, "I prefer a sedan to a high truck or SUV".***

You're done - Let's GO! Click SUBMIT below.