

43 responses



Accepting responses

Summary

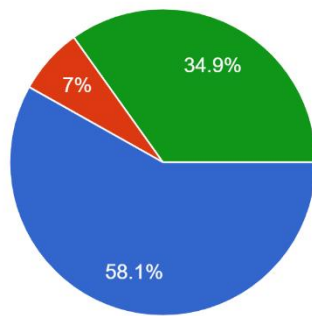
Question

Individual

The first set of questions refers to GoSudbury Uber only.

Have you used the GoSudbury Uber program?

43 responses



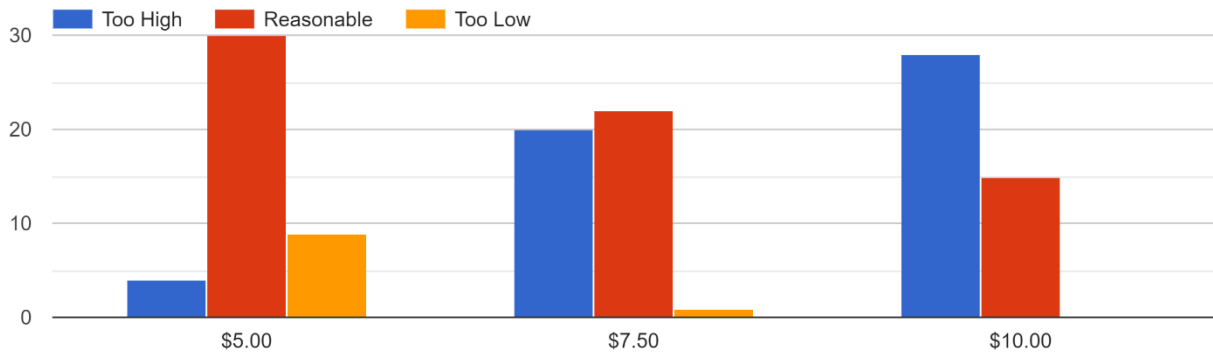
- Never
- One time
- Two times
- More than two times

Please tell us at what point you feel co-pays for the GoSudbury Uber are too high (and would make you stop using the program), reasonable (you would continue to use the program) and too low (which would make you question whether the program could remain viable)

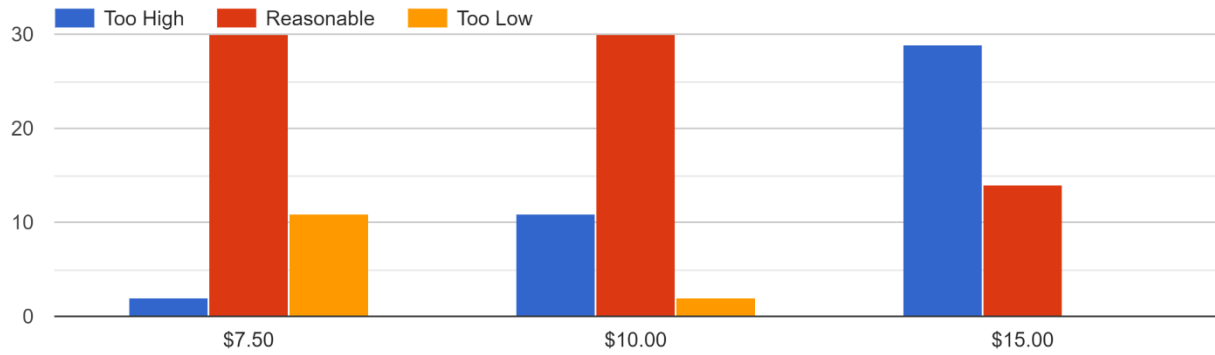
Within Sudbury



Trips 5 miles up to 10 miles from Sudbury



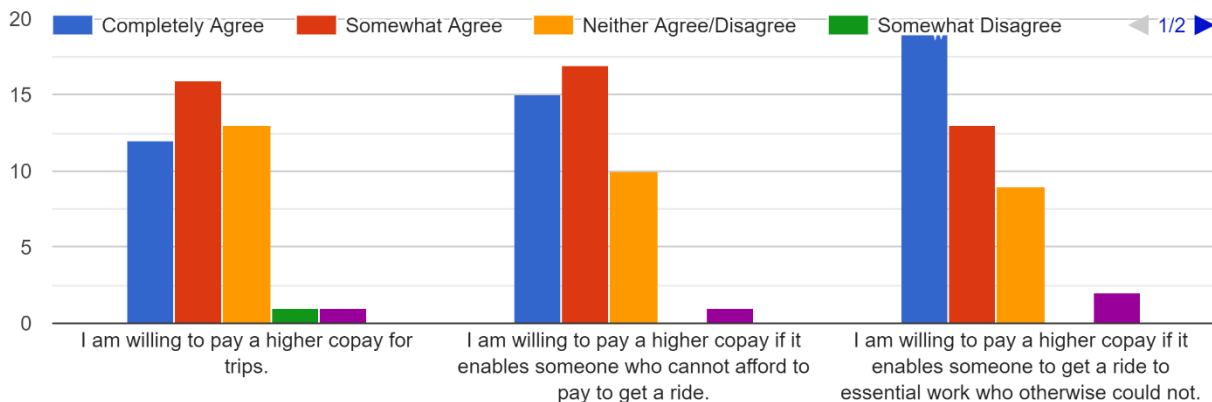
Trips 10 miles up to 20 miles from Sudbury



Trips 20 miles or more from Sudbury



Please tell us how much you agree with the following as it relates to the GoSudbury Uber program:



Please let us know if you have any additional comments about the GoSudbury Uber Program.

13 responses

test response from Dan Carty - just QA'ing the form

Good service

If someone can afford it should pay up to 2 \$ in town and up to 5 \$ in 5 miles, to 9 miles and up to 10\$ up from 10 to 25 miles , only 2-5 \$ for Poe people can not afford it

It is a wonderful service that we should keep.

Have never used this service, so am sort of ignorant if current costs and efficiency

It is one of the important service for those who don't drive.

I think an option for trips over 20 miles or some type of co-pay or ability for the rider to provide a subsidy for miles over 20 would be priceless to me. It is very difficult for me to participate in clubs at college or have any social interaction because I am not able to have on demand rides. As a disabled person, I can't take advantage of the things that my peers who drive can. With my mom back to in person work, I am stranded.

Wonderful program but is lacking drivers

I have no idea of what's reasonable as I've never used Uber at either "retail" rates (which I don't know) or GoSudbury rates, but "Submit" doesn't work without answers. I don't believe my responses should be considered. Perhaps Adjusted Gross Income should be considered with varying rates by income. The questionnaire allows higher income people to set the highest fees with their votes, rather than losing the program, while effectively preventing the lowest income people from using the program.

I'd like a schedule of when we can depend on uber transport

I have used many mostly for doctor appointments

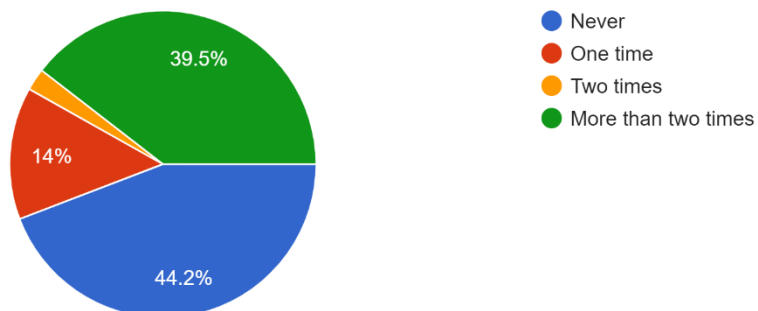
I am visually and hearing impaired person that need to be drop at a exactly location before driver takes off.

Great program.

The next set of questions refers to GoSudbury Taxi only.

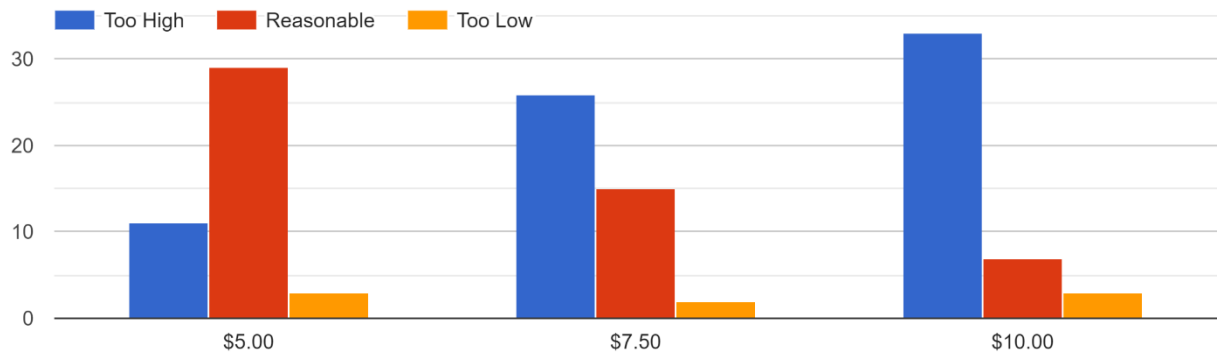
Have you used the GoSudbury Taxi program?

43 responses

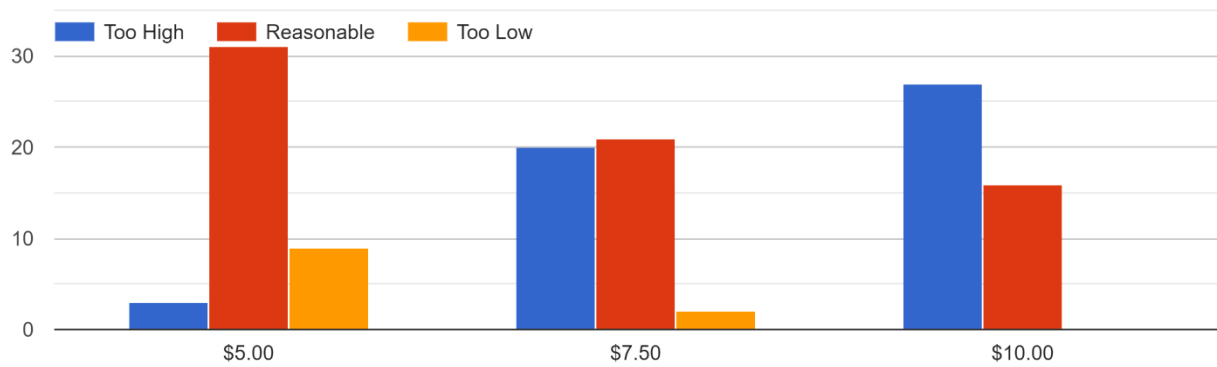


Please tell us at what point you feel co-pays for the GoSudbury Taxi are too high (and would make you stop using the program), reasonable (you would continue to use the program) and too low (which would make you question whether the program could remain viable)

Within Sudbury



Trips 5 miles up to 10 miles from Sudbury



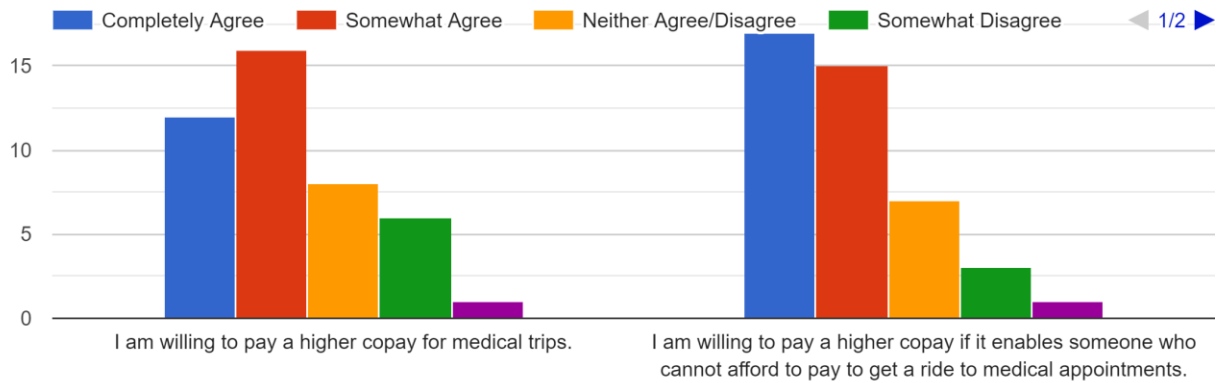
Trips 10 miles up to 20 miles from Sudbury



Trips 20 miles or more from Sudbury



Please tell us how much you agree with the following as it relates to the GoSudbury Taxi program:



Please let us know if you have any additional comments about the GoSudbury Taxi Program.

12 responses

test response from Dan Carty - just QA'ing the form

I used the wheel chair van once but it was never available once school started. To be viable this needs to be available anytime during the day and I would be willing to pay a reasonable fee for the service.

I have used a taxi program to get to and return from Boston for dilated eye appointments, but I don't think it was a GoSudbury program. There was no charge.

As above

See answer above re: Uber

None

Need more drivers. Fees should be, if possible, on a sliding scale based upon a person's ability to pay - eg limited source of income etc.

Taxi: Excellent program. We always tip driver and I'm concerned that some of those who do so may reduce tipping amount if cost becomes an issue, and that very low income people may not be able to use the program.

Is there a schedule for when this service runs?

The higher the co pay makes a lower tip for the driver.

Tommy Taxi driver was running late and I missed my medical appoint(last year)

The Go Sudbury taxi program has been very helpful to me for my medical appointments. Ty