## GoSudbury Uber and Taxi Riders:

Thank you for being a part of this very important program. In order to keep this program viable for the long term, we must increase the co-pays/fees for rides. Your opinions on this are extremely important to us. We would appreciate it if you would take a few minutes to complete the following survey so that we can plan for the future of this program.

Thank you.

The Sudbury Transportation Committee

The first set of questions refers to GoSudbury Uber only.
Have you used the GoSudbury Uber program?

Never
One Time
Two Times
More than two times

Please tell us at what point you feel co-pays for the GoSudbury Uber are too high (and would make you stop using the program), reasonable (you would continue to use the program) and too low (which would make you question whether the program could remain viable)
Too High Reasonable Too Low

Within Sudbury
\$2.00
\$5.00
\$7.50

$\square$
$\square$
$\square$
Trips 5 miles up to 10 miles from Sudbury
\$5.00
\$7.50
\$10.00

Trips 10 miles up to 20 miles from Sudbury
\$7.50
\$10.00
\$15.00

Trips 20 miles or more from Sudbury

Please tell us how much you agree with the following as it relates to the GoSudbury Uber program:

| Completely | Somewhat | Neither | Somewhat | Completely |
| :--- | :---: | :---: | :---: | :---: |
| Agree | Agree | Agree/ | Disagree | Disagree |
|  | Disagree |  |  |  |

I am willing to pay a higher copay
for trips other than medical
appointments

I am willing to pay a higher copay
if it enables someone who cannot afford
to pay to get a ride to medical appointments
I am willing to pay a higher copay if it enables someone to get a ride to essential work who otherwise could not

Please let us know if you have any additional comments about the GoSudbury Uber Program.

The next set of questions refers to GoSudbury Taxi only.

Have you used the GoSudbury Taxi program?

Never
One Time
Two Times
More than two times

1. Please tell us at what point you feel co-pays for the GoSudbury Taxi are too high (and would make you stop using the program), reasonable (you would continue to use the program) and too low (which would make you question whether the program could remain viable)

|  | Too High | Reasonable | Too Low |
| :--- | :---: | :---: | :---: |
|  | Too High | Reasonable | Too Low |
| Within Sudbury |  |  |  |
| $\$ 5.00$ | $\square$ | $\square$ | $\square$ |
| $\$ 7.50$ | $\square$ | $\square$ | $\square$ |
| $\$ 10.00$ | $\square$ | $\square$ | $\square$ |

Trips 5 miles up to 10 miles from Sudbury
\$5.00
\$7.50
\$10.00

Trips 10 miles up to 20 miles from Sudbury
\$7.50
\$10.00
\$15.00

Trips 20 miles or more from Sudbury
\$12.50
\$15.00
\$20.00

Please tell us how much you agree with the following as it relates to the GoSudbury Taxi program:

| Completely | Somewhat | Neither | Somewhat | Completely |
| :--- | :---: | :---: | :---: | :---: |
| Agree | Agree | Agree/ | Disagree | Disagree |
|  | Disagree |  |  |  |

I am willing to pay a higher copay
for trips other than medical appointments

I am willing to pay a higher copay
if it enables someone Who cannot afford to pay to get a ride to medical appointments

I am willing to pay a higher copay if it
enables someone to get a ride to essential work who
otherwise could not

Please let us know if you have any additional comments about the GoSudbury Taxi Program.

## (OPTIONAL)

Please provide us with your name in case we need to follow up with any additional questions.

