GoSudbury Uber and Taxi Riders:

Thank you for being a part of this very important program. In order to keep this program viable for the long term, we are likely to increase the co-pays for rides—although subsidies will always be available for those who need them. Your opinions on this are extremely important to us. We would appreciate it if you would take a few minutes to complete the following survey so that we can plan for the future of this program.

Thank you.

The Sudbury Transportation Committee

## The first set of questions refers to GoSudbury Uber only.

Have you used the GoSudbury Uber program?

Never One Time Two Times More than two times

Please tell us at what point you believe co-pays for the GoSudbury Uber are too high (and would make you stop using the program), reasonable (you would continue to use the program) and too low (which would make you question whether the program could remain viable)

|   | Too High | Reasonable | Too Low |
|---|----------|------------|---------|
| Within Sudbury<br>\$2.00<br>\$5.00<br>\$7.50              |          |            |         |
| Trips 5 miles from Sudbury<br>\$5.00<br>\$7.50<br>\$10.00 |          |            |         |

Trips more than 5 miles from Sudbury

\$7.50 \$10.00 \$15.00 Please tell us how much you agree with the following as it relates to the GoSudbury Uber program:

| Completely | Somewha | t Neither | Somewhat | Completely |
|------------|---------|-----------|----------|------------|
| Agree      | Agree   | Agree/    | Disagree | Disagree   |
|            |         | Disagree  | 2        |            |

I am willing to pay a higher copay for trips other than medical appointments

I am willing to pay a higher copay if it enables someone who cannot afford to pay to get a ride to medical appointments

I am willing to pay a higher copay to enable others who have extenuating circumstances to get a ride to essential work

## The next set of questions refers to GoSudbury Taxi only.

Have you used the GoSudbury Taxi program?

- Never One Time Two Times More than two times
- 1. Please tell us at what point you believe co-pays for the GoSudbury Taxi are too high (and would make you stop using the program), reasonable (you would continue to use the program) and too low (which would make you question whether the program could remain viable)

|   | Too High | Reasonable | Too Low |
|---|----------|------------|---------|
| Within Sudbury  |          |            |         |
| \$2.00<br>\$5.00  |          |            |         |
| \$7.50  |          |            |         |
| Trips 5 miles from Sudbury<br>\$5.00<br>\$7.50<br>\$10.00 |          |            |         |

Trips more than 5 miles from Sudbury

\$7.50 \$10.00 \$15.00

appointments

Please tell us how much you agree with the following as it relates to the GoSudbury Taxi program:

|                                    | Completely | Somewhat | t Neither | Somewhat | Completely |
|------------------------------------|------------|----------|-----------|----------|------------|
|                                    | Agree      | Agree    | Agree/    | Disagree | Disagree   |
|                                    |            |          | Disagree  |          |            |
| I am willing to pay a higher copay |            |          |           |          |            |
| for trips other than medical       |            |          |           |          |            |
| annointments                       |            |          |           |          |            |

I am willing to pay a higher copay if it enables someone Who cannot afford to pay to get a ride to medical appointments

I am willing to pay a higher copay to enable others who have extenuating Circumstances to get a ride to essential work