


Transportation Services in Sudbury: Some Issues Relevant to Proposed Business Plan

Resources Needed Are Dependent on:

- Breadth of services decision
 - Targeted populations only
 - Seniors
 - PwDs
 - Veterans
 - Financially vulnerable,
 - Other
 - All residents
 - Within Sudbury only
 - Connecting to other transit
 - Both of the above
- Staffing—contingent on breadth of services and service organization decisions
 - Inhouse operations/management (%)
 - FTE(s)
 - Home department(s)
 - Sr Ctr
 - Outsourced operations (%)
 - Dispatch only (CTC including Lyft concierge)
 - Software as a Service (SaaS) only—for one-stop rider access to service providers (MWRTA, Uber, CoA, taxi, other)
 - One-stop services (e.g., Via) in addition to MWRTA/CoA/other
- Town subsidy—amount contingent on breadth and organizing decisions
 - Property tax levy (%)
 - Grants (%)
 - Grant writing responsibility
 - Reliable stream (state, federal, other)
 - Copay (%) based on
 - Geographic boundaries (miles from pickup, connection to RTA/MBTA)
 - Sliding scale for financially vulnerable
 - Vouchers (number used per geographic boundary areas)
 - Contributions (tax deductible)?
 - Other
 - Mitigation, business fees (%)
 - Developer mitigation
 - Business subsidy for employees
 - Business contribution (tax deductible?)

Illustrations of rider copay arrangements in three other municipalities (descriptions taken from town websites) follow below. *Note that the information **does not** include:* (1) how each town staffs the service, (2) how each town organizes the service (e.g., Newton uses a one-stop service provider/Via; Lexington outsources to taxi and bus companies), or (3) how each town pays for the service amount not covered by rider copay/fees:

- Lexington residents: 60+ years or PwDs for Lex-Connect subsidized taxi: Vouchers cost \$5 each and participants can buy a maximum of 12 vouchers per month. Trips cost 1-3 vouchers (\$5-\$15) **each way**, plus an optional tip of \$1-\$3. Fixed route bus (LexPress) available all ages; see below for rates.



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	Annual*	9 Month*	6 Month*	3 Month*	1 Month
General (Age 6 - 64)	\$260	\$215	\$170	\$135	\$45
Age 65+, Disabled, or Medicare cardholder*	\$100	\$80	\$65	\$50	\$20
Ticket Pack (28 tickets)	\$40				
If you rely on public transportation and cannot afford a pass, please call Human Services at 781-698-4840 for assistance					
<small>*Multi-month passes valid no later than June 30th</small>					

- Newton residents: **NewMo** - is a service offered specifically for Seniors (60+) that is door-to-door and allows riders to go anywhere in Newton and to certain medical facilities outside of Newton. It is an on-demand system, similar to Uber or Lyft. The service runs from 8 am to 5 pm on weekdays and from 9 am to noon on weekends. Riders pay \$5 for each ride. However, if you receive SNAP, fuel assistance, or you are on MassHealth, ...those benefits entitle you to pay 50 cents per ride. **NewMo 2** is a city-sponsored ridesharing service ...[allowing you to book] rides straight from your phone, get picked up in minutes, and access select transit hubs and village centers across Newton without needing a car. \$2 per ride. First 5 trips are free for new users. *Subsidized \$0.50 rate available to qualifying low-income Newton residents. Must currently be on public assistance.*
- Acton residents On-demand van rides are available Monday, Tuesday, Thursday and Friday, 8:30am-4:00pm. Rides are scheduled weekdays only [and cost] \$1 in-town and \$1.50 out-of-town. Rides are available in Acton, Concord and Maynard as well as parts of Littleton, Westford and Boxborough. Rides are free to seniors going to the Senior Center. The MinuteVan is a shared Dial-A-Ride service intended to safely and efficiently transport as many passengers at a time as possible. Fare is \$1 per trip. It is open to all riders including students 12 and older. MinuteVan Dial-A-Ride service can be used for many purposes including work, medical appointments, shopping, social and recreational reasons depending on the service area. All services are provided with wheelchair accessible vehicles.