

Some implications from the final feedback on GoSudbury taxi program:

- **Reality of social isolation**

- Being new to the town and being a non-driver, I relied on this service to get around and stay connected to life. Without it I've had to walk to get my groceries and buy only what I can carry and I feel isolated from my friends.
- The ability to get a ride that could go 25 miles out from Sudbury gave me many more options and places to go. This helped my physical and emotional well-being that I was not trapped in town.
- I was very happy for the service. It was offered at a difficult time in my life when no one was around to help me out. It was a life saver in my case.
- It saved Christmas for our family... It was a lifesaver,,,
- It makes a huge difference in my life. It is one of the many things needed to allow me to continue to live in my own house.”

- **Importance of access to health care**

- GoSudbury was a great help for our medical appointments. I wish the city may provide more grants to continue further. We would miss this help.
- We really appreciated the reliability of the service and pleasant interchanges with the drivers. It was a wonderful service that relieved the anxiety and expense we would have had re: medical trips to Boston. We hope it will be available later this spring when X expects to have spinal surgery in Boston, and I would like to be able to visit him if it's allowed.”
- The GoSudbury taxi program allowed me to safely go to a doctor's appointment that I otherwise would not have been able to get to.
- X is a kind and competent driver. He is not only always on time, he is always early. He is also patient. I'm so happy to use this as it is the best and easiest way for me to get to important medical appointments.

- **Pressing need for WAV services**

- The lack of hours for the van made the service much less useful than it could have been. There needs to be a wider range of hours in order for the service to be useful to me as a handicapped resident. I was encouraged by the pilot of the GoSudbury program, but as noted above there needs to be a higher amount of availability for wheelchair bound residents.