



Town of Sudbury

<https://sudbury.ma.us/transportation/>

Sudbury Transportation Committee

Minutes

Friday, April 9, 2021

10:30 AM

Via Town Zoom Conference Call

Core Members Present: Daniel Carty, Sandy Lasky, Alice Sapienza, Adam Duchesneau, Doug Frey, Dan Nason

Core Members Absent: Debra Galloway

Advisory Group Absent: Charlie Dunn, Scott Nix, Beth Suedmeyer, Carmine Gentile, Bethany Hadvab, Ellen Joachim, Lisa Kouchakdjian

Guests: Linda Faust, Kay Bell, Amy Loveless, Ana Christina Oliveira

Confirmation of Quorum

The statutory requirements as to notice having been complied with, Dan Carty as chair convened the meeting at 10:35am. Dan C made an announcement that this was a public meeting, and the meeting was being recorded via Zoom and by Sudbury TV for future viewing.

Selection of Clerk

Sandy volunteered to take meeting minutes.

General Announcements

The items to be covered in this meeting included: Uber update, taxi program and new grant, legal updates (ADA/WAV) and dispatch

Future agenda items should include: sustainable funding, MBTA and The Ride.

There was an issue with a town resident who reached out to the Select Board, Senior Center, Council on Aging and Commission on Disabilities about use of the Senior Center Van. The issue has been resolved.

Go Sudbury! Taxi Program – New Grant

There was a concern raised at our last meeting about holding up the Uber program pending grant approval and the taxi program restarting so that we remain ADA compliant in our ability to offer WAV rides to residents who require them. Town counsel advised that we can move ahead with Uber since

the taxi program has not been discontinued but is considered a gap/pause in the program while we are actively working to get it running again.

The new grant has been approved, the contracts have been signed and we are waiting for the check to arrive. Once the money is received, the taxi program will be back on-line. All taxi contracts for the continuation of this program have been signed.

The need for Dispatch through Cross Town Connect (CTC) is recognized. CTC will prorate their fees for this program based on when Sudbury restarts the taxi program. It is estimated that the cost for the period May through December will be \$3,267. This will be paid for through the administration fund allocation in the grant for \$1,100 and the balance of \$2,167 from the Meadow Walk mitigation funds allocation.

A motion was made by Adam to allocate the funds for CTC as described above, seconded by Dan Carty and approved unanimously.

The feedback survey on the taxi program should be complete at this time. Ana Cristina will check on the status of the replies.

Uber Program

There was extensive discussion on opening up the Uber program to a wider audience. The next group will include people who meet the criteria (Seniors, Financial Insecurity, Disabled, Veterans) and have a smart phone. The need for training the users on the use of smart phone basics (downloading and using apps) and training on using Uber is critical to opening the program to more users. There is money available through the Making the Connections grant to pay people for administrative and technical assistance. We will look at multiple resources to accomplish this need including L-S Students for tech support (as part of the community service requirement), and, TRIPPS Training (offered through the Senior Center).

There was discussion about finding a way to log questions from the program users to that we can set up an FAQ site to help the users find solutions to common issues.

And, finally, we discussed the need for a concierge service to provide assistance to those people who do not have a smart phone. This will be discussed with CTC.

The metrics that we have so far for the Uber program in terms of rides and wait times is encouraging though the sample is small.

Uber will be the primary agenda item at our next meeting.

Other Issues

Dan Carty reached out to the Sudbury Foundation regarding funding. He has sent them relevant information and is waiting to hear back from them. He is still looking into the Cummings Grant.

Meeting Minutes

The minutes of the March 12 meeting were approved as amended. Dan made the motion to approve the, seconded by Doug and approved unanimously by a rollcall vote.

The minutes of the March 26 meeting were approved as amended. Sandy made the motion to approve the, seconded by Alice and approved unanimously by a rollcall vote.

Next Meeting

The next Transportation Committee meeting will be Friday, April 16th, at 10:30 AM.

Adjournment

Alice moved to adjourn, Dan seconded, and the motion passed unanimously by a rollcall vote and the meeting adjourned at 11:44 a.m.