

**Worksheet:** Age and Dementia Friendly Best Practice: “Develop policies and services to improve elder economic security and help people age in community, such as... transportation for non-drivers...”

*Sudbury Rider Registration Procedures and Ride Options<sup>1</sup>*

Target Rider Category	Registration Procedures & Responsibility	Selection	Ride Constraints	Selection
Older adults (50+ years) living in the community <sup>i</sup>	<ul style="list-style-type: none"> <li>• Telephone</li> <li>• Complete form to register (paper/ electronic)</li> <li>• Submit how/where?</li> </ul> Central site: Senior Center (who oversees, manages, etc.?)		<ul style="list-style-type: none"> <li>• Unexpected needs (i.e., cannot reserve 48 hrs ahead)?</li> <li>• Outside van hours?</li> <li>• Outside weekdays?</li> <li>• Frequency limits?</li> <li>• Geographic limits?</li> <li>• Destination limits?</li> <li>• Priority needs/destinations?</li> <li>• Incentives for multiple riders to same destination?</li> <li>• Other?</li> </ul>	
Older adults (50+ years) in age-restricted residences <sup>ii</sup>	<ul style="list-style-type: none"> <li>• Sites with service coordinator</li> <li>• Sites with paid volunteer (paid by grant/outreach and marketing)</li> <li>• Senior Center (backup site)</li> </ul> Multiple sites: registration procedures? Who oversees, manages, etc.?			

<sup>1</sup> Sudbury goal: all-age and dementia-friendly community that values equity and inclusion.

Individuals with disabilities limiting driving <sup>iii</sup>	<ul style="list-style-type: none"> <li>• Town Social Worker</li> <li>• COD</li> <li>• Faith communities</li> <li>• Other? (e.g., Public Safety, Taylor Hayden)</li> <li>• Housing development service coordinator?</li> </ul> <p>Selected organizations: any delta in registration procedures? Who oversees, manages, etc.?</p>		<ul style="list-style-type: none"> <li>• Unexpected needs (i.e., cannot reserve 48 hrs ahead)?</li> <li>• Outside van hours?</li> <li>• Outside weekdays?</li> <li>• Frequency limits?</li> <li>• Geographic limits?</li> <li>• Destination limits?</li> <li>• Priority needs/destinations?</li> <li>• Incentives for multiple riders to same destination?</li> </ul>	
Financially insecure individuals in the community <sup>iv</sup>	<ul style="list-style-type: none"> <li>• Town Social Worker?</li> <li>• Faith communities?</li> <li>• COD?</li> <li>• Other? (e.g., Public Safety, Taylor Hayden)</li> </ul> <p>Selected organizations: any delta in registration procedures? Who oversees, manages, etc.?</p>		As above	
Financially insecure individuals in affordable developments <sup>v</sup>	<ul style="list-style-type: none"> <li>• Town Social Worker?</li> <li>• Faith communities?</li> <li>• Other? (e.g., Public Safety, Taylor Hayden)</li> <li>• Housing development service coordinator?</li> </ul> <p>Selected organizations: any delta in registration</p>		<ul style="list-style-type: none"> <li>• Unexpected needs (i.e., cannot reserve 48 hrs ahead)?</li> <li>• Outside van hours?</li> <li>• Outside weekdays?</li> <li>• Frequency limits?</li> <li>• Geographic limits?</li> <li>• Destination limits?</li> <li>• Priority needs/destinations?</li> </ul>	

	procedures? Who oversees, manages, etc.?		<ul style="list-style-type: none"> <li>Incentives for multiple riders to same destination?</li> </ul>	
Veterans <sup>vi</sup>	<ul style="list-style-type: none"> <li>Veteran’s Agent? (Replacement?)</li> <li>Town Social Worker?</li> <li>Faith communities?</li> <li>Other?</li> </ul> <p>Selected organizations: any delta in registration procedures? Who oversees, manages, etc.”</p>		As above	

<sup>i</sup> Brookline Senior Center/Lyft; “qualified” individuals call center and staff book rides. No charge; stipulations apply.

<sup>ii</sup> As above.

<sup>iii</sup> MBTA partnership w/ Lyft, Uber, Curb Mobility (taxi); MBTA determines # subsidized rides for enrolled customers; option for shared/private ride.

<sup>iv</sup> Community Accessing Rides (CAR); Attleboro-Norton Social Responsibility Alliance (includes GATRA); agencies prequalify riders; staff ensures conformance with stipulations and books rides.

<sup>v</sup> Community Accessing Rides (CAR); Attleboro-Norton Social Responsibility Alliance (includes GATRA); agencies prequalify riders; staff ensures conformance with stipulations and books rides.

<sup>vi</sup> As above; “staff” TBD.