

### **Extended Hours of Service:**

There are special occasions when the regular Sudbury Connection van service is available after hours. Some examples are: for special Town events, such as Town meetings. Also, as a time-limited pilot program, additional van service hours are available on Tuesdays and Thursdays from 4:00-7:00 PM and on Tuesdays from 7:00-8:30 AM.

Call the Reservation Line at the MWRTA to reserve rides during this time period. The extended hours rides are provided by a different van service called Kiessling Transportation.

### **Hospital Shuttle**

Tuesday Early Morning hours: Transportation is provided to the MWRTA Hub in Framingham at 15 Blandin Ave. to meet the Boston Hospital Shuttle. The Hospital Shuttle travels from the MWRTA Hub to the Veterans Hospitals, Longwood Area Hospitals and the Boston Medical Center. Please call the MWRTA for details at 508-820-4650.

#### **Director**

Debra Galloway

#### **Administrative Coordinator**

#### **Outreach Specialist**

Ana Cristina Oliveira

#### **Program Coordinator**

Sharon Wilkes

#### **Receptionist**

Jean Taylor

#### **Volunteer Program Coordinator**

Janet Lipkin



#### **Sudbury Senior Center**

40 Fairbank Road  
Sudbury, Massachusetts 01776-1681  
(978) 443-3055  
FAX 978-443-6009  
<http://sudburyseniorcenter.org>

#### **MetroWest Regional Transit Authority**

15 Blandin Ave.  
Framingham, MA 01702  
**Central Reservations:** 508-820-4650  
Main: 508-935-2222  
[www.mwrta.com](http://www.mwrta.com)

# *Sudbury Connection Van Service*



Sudbury Senior Center

and

MetroWest Regional  
Transit Authority

40 Fairbank Road  
Sudbury, Massachusetts  
01776-1681

**Registration and Reservations:  
508-820-4650**

## HANDICAPPED ACCESSIBLE VAN SERVICE

Thank you for your interest in the Sudbury Connection van! The following are the procedures for van riders. Please call the Senior Center with any questions at (978) 443-3055. The Sudbury Senior Center works with the MetroWest Regional Transit Authority (MWRTA) to provide transportation in Sudbury. This is a shared ride service. Exact pick-up times cannot be guaranteed, though the drivers try their best.

MWRTA Central Reservations phone - 508-820-4650. Use this number to reserve your ride.

### **Complete an Application and Set up an account**

Riders fill out an application and set up a debit account with the MetroWest Regional Transit Authority (MWRTA). The account will be used to pay van ride fees (\$1 each way in town, \$2 each way out of town).

Applications are available from the MWRTA or the Senior Center. If you have a financial difficulty that makes it difficult to pay van fees, please talk to our Outreach Information Specialist.

### **Reservations Guidelines:**

Riders call the Central Reservation Line at the MetroWest Regional Transit Authority (MWRTA) to reserve a ride. The number is 508-820-4650.

For dispatch purposes, rides must be requested 48 hours in advance

(business hours). Call on Monday by 10am for a Wednesday 10am ride. Call on Thursday for a Monday ride. When there is a holiday, rides should be requested an extra day earlier. For example, when there is a Monday holiday, a ride for Tuesday should be requested on Thursday. If there is a question or concern, riders should call the Senior Center at (978) 443-3055.

### **Van Service:**

Van service is available on a first come, first served basis, but priority is for people going to work, going to medical appointments, and going grocery shopping. There may be times when your exact time request cannot be honored and a slightly different time for pickup or drop off may be necessary. On rare occasions, we may not be able to provide a ride.

### **Destinations:**

In general, transportation is available within Sudbury and slightly over the town line into Wayland, Marlborough and Framingham. Special Shopping Trips: Once each month on a Monday, one van makes a special trip to a shopping destination outside Sudbury (usually Market Basket in Hudson).

### **For more information:**

- Call the MetroWest Regional Transit Authority (MWRTA) at 508-820-4650.
- Call the Senior Center at (978) 443-3055.