

APPENDIX I	Hauler Questions Summary				
Company Name	Mr. Trashman	BP Trucking	Allied Waste (was BFI )	Waste Management	Sudbury Transfer Station
Contact Name	Paul Leshinski, Owner	Joe DiPaolo (owner)	Peggy Ford, Cust. Svc. Mgr.	Bernadette Caldararo, Customer Service	Dan Stevens
Phone	508-278-6910	508-231-1000	800-442-9006	(781) 933-2113	978-443-2209
Email	MrTrashman@verizon.net	n/a	n/a		n/a
<u>Waste Collection</u>					
Household Trash					
Which days do you collect?	Friday	Wed	M - F	M-S	T, TH, Sat
Total Days:	1	1	5	6	3
Number of waste trucks collecting?	1	1	2	n/a	n/a
Recycling Trucks separate or side-by-side	1 truck ??)		side-by-side	Both	n/a
If separate, # of recycling trucks? schedule		Wed			
Frequency of pickup Trash?	weekly	weekly	weekly	Weekly	unknown
Recycling?	weekly	bi-weekly	weekly	Weekly	unknown
Amount of waste allowed per household?	96 gal tote	96 gal tote	96-gal; other barrels OK	16 white kitchen bags or 8of 30-gal bags / w	see Town Stats
Are Totes provided?	yes	96-gal	yes \$15 cost	Yes	bags: \$1/15gal
Where will you pick up?	Curb only	\$20+Driveway	curb. Driveway if pre-app'd	Curb only	
What is pricing	\$30/month curbside, \$50/month driveway	\$40/mo only if Routine	\$44/mo + enviro fee + fuel charge; \$50 typical?	\$33 / month + 3% enviro fee + fuel charge; generally \$110 - \$115 / quarter	\$125/sticker; \$10 2nd car
Do you charge for Overages		Driver Decides	yes. Overfull maybe, extra yes	Yes.	n/a
How monitored/ assessed?	Generally no charge for extra bags, but will charge \$1/bag if this happens frequently		driver discretion, frequency	Driver discretion	employees
How much do you charge?	Average customer has 60 lbs of trash in their tote each week.		\$7.50/ tote equivalent	\$2.00 / bag	n/a
How is this monitored?			driver discretion, frequency	Driver discretion	
Who makes the assessment of overage?	Driver/Owner makes assessment.	driver	driver	Driver	
<u>Recycling</u>		\$8/mo biweekly \$5/mo monthly			
Do you provide Recycling totes?	Yes 2	1 of 18-gal	yes, \$7.50 each. as many as want	Yes	no
is recycling optional?	No	paid in addition	no	No	yes
Recycling incentives offered?	No		no	No	yes
What materials not accepted?	Radioactive		hazardous	Hazardous	hazardous
Recycling commingled or separated?	Newspaper seperated, others commingled	commingled	commingled	commingled	separated
If separated how?					
Scheduling: all every pickup?	alternating scheduled alternation?	alternating?	alternating	alternating	T, Th, Sat
Materials accepted:					
Plastics 1-2?	ALL	All	all	All except pots/pans/paint cans/aerosol cans/tin foil; cardboard must be cut into 3'x3' squares	ALL
plastics 3-7?	glass? mixed paper?				
newspaper?	cardboard? metal?				
Size/volume limits?	No		no	No	no
What do you do if recyclable "banned from trash" items are found in household waste?	Remove them	not noted	driver puts on recycle side of truck	The driver won't pick it up.	on the spot correction, but not visible in yellow bags
What is the ratio of volume (or weight) of trash you pick up in Sudbury to the recycling volume(weigh	2.5 by wt.	data not "handy"	n/a	n/a	
What happens to recycling materials ?	Casella Waste Services, Auburn	Hudson Recy Ctr.	Tyngsboro HQ, then trailer to NH, Recyclables are sorted, separated by hand; paper is bailed and bundles, materials are sold.	Not sure.	sold or pay for removal
<u>Special Items</u>					
Bulky:	Yes				
How do you define "bulky"?	Doesn't Fit in Tote	BP APPARENTLY WILL HANDLE THESE (FEE BASIS NOT CLEAR)	too big to fit in truck If fit, driver takes as "overage" and charges	If it cannot fit into a trash bag.	doesn't fit in PAYT bag

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<p>Do you send out separate trucks for these? White Goods? mattresses?</p> <p>furniture? lawn mowers?</p> <p>larger metal or plastic</p> <p>Do you take it? /pricing How is it scheduled?</p> <p><u>Hazardous:</u> fill in for each listed below</p> <p>Do you accept any hazardous materials?</p> <p>If know, what should a customer do with these?</p> <p>If yes, which, Pricing, pickup scheduling: <i>Florescent bulbs (Compact/tube)</i></p> <p><i>Other mercury containing items (Thermometers, switches)</i> TV/CRT other electronics Propane tanks oil filters Batteries (Household to car/boat) Freon units(A/C) paint <i>pressure treated wood</i> pesticides motor oil</p> <p><u>Yard Waste:</u> Do you take it? If yes: when, how scheduled, what types, pricing Xmas trees fall rakings</p> <p><u>OTHER</u> Customer Service "Hot Line" available? Recycles rates reported to MA/Town?</p> <p>Cancellation Requirements?</p> <p>What happens if trash/ recycling not at curbside on time?</p> <p>"go back" fee?</p> <p>Policy on makeups if weather or other collection misses</p> <p>What else do we need to know to fully understand your service?</p>	<p>No. Customer calls in advance though. No Mattresses</p> <p>Yes To White Goods, Tires, Pricing by Item. Lawn Mowers, Contruction debris, Large Metal &amp; Plastic</p> <p>Yes, scheduled pickup, usually 1/mo</p> <p>NO</p> <p>Ans Serv Page Driver NO. Sudbury is ONLY town not requiring a permit.</p> <p>None</p> <p>Driver calls from Truck</p> <p>No</p> <p>Next Day</p> <p>2wk Summary of Trash: 5600 lbs regular trash 1500 lbs paper 700 lbs commingled recyclables</p>	<p>Construction debris by Dumpster only</p> <p>No</p> <p>if such are found in the trash, BP attempts to return such items</p> <p><i>Xmas Trees only \$7; call for pickup</i></p> <p>YES</p> <p>YES</p> <p>Mo-to-Mo No contract driver return if still in right part of town</p> <p>no</p> <p>vacation credit if call ahead</p>	<p>Sep. truck for white goods, another for electronics</p> <p>all but yard waste, tires &amp; pianos</p> <p>Varied pricing; Comp Monitor \$37</p> <p>No, except TV's, CRTs</p> <p>Contact Town for dispoal options</p> <p>None</p> <p>Yes</p> <p>No</p> <p>No- prepaid gets rebate, no contract will goback, only charge frequent offender</p> <p>\$20</p> <p>1/18 yrs, so no policy</p>	<p>Yes, we have a special truck that will come out for these materials and will charge separately.</p> <p>Varied pricing starting at \$50.</p> <p>No.</p> <p>No.</p> <p>Yes</p> <p>No -- all unused money is returned.</p> <p>If available, will do a go back on the same day. Otherwise you wait a week.</p> <p>Very infrequent; handled on a case-by-case basis.</p>	<p>NO ALL</p> <p>Price Sheet on Town Website</p> <p>yes, and free except as noted below</p> <p>Free</p> <p>Free Yes; CRT \$20 Electronics ; PAYT Oil Filters; PAYT \$5/gal paint \$32/yard NO PESTICIDES No Propane Tanks</p> <p>Yes Free/ same schedule All</p> <p>yes</p> <p>yes</p> <p>no, but no sticker refunds</p> <p>n/a</p> <p>\$25</p> <p>n/a</p> <p>see note below</p>
<p><b>Transfer Station notes:</b> Users must to pay attention to producing quality recycle loads so that a higher price will be paid for it. Materials must be sorted and clean. Higher revenue producing recyclables reduce Station Sticker and PAYT costs Not all recycles are cash generating. It costs the Station to get rid of glass, oil, mercury, tires &amp; "Put &amp; Take" items not taken away. Unauthorized users cause costs to go up. All the reportable recycling efforts of the Town of Sudbury are paid for by less then 15% of the Town's residential trash producers The Transfer Station is <b>NOT</b> supported by the general tax levy or other general revenues! The Transfer Station is self sufficient</p>					