

Psychiatric Emergency Services



CONNECT *with us*

East Area

(800) 540-5806

West Area

(800) 640-5432

Email

CrisisSupport@Advocates.org

Visit

www.Advocates.org

ELIGIBILITY

Advocates PES serves individuals of all ages in 30 communities west of Boston. We accept MassHealth and most other public and private health insurance plans.



Too often people experiencing mental health, substance abuse, or emotional crises feel alone, but Advocates Psychiatric Emergency Service (PES) team is always available to offer skilled, compassionate support and connections to services during difficult times. We provide mobile crisis intervention where it's needed, when it's needed – 24 hours a day, 365 days a year, at Advocates clinics, in homes and schools, and other community settings.

If you are experiencing a mental health or emotional crisis, please call to speak to an Advocates staff member. We are available to help 24 hours a day, every day.

How We Work

Psychiatric Emergency Services for Adults

Our approach to crisis assessment and stabilization focuses on engaging individuals and, when appropriate, family members or other supportive people in their lives. Together, we coordinate the most effective and personalized treatment as soon as possible. A team of psychiatrists, social workers, peer specialists, and mental health providers prioritizes safety while respecting personal goals, preferences, and cultural differences.

We strive to meet individuals in the most comfortable and least restrictive setting possible, making every effort to honor dignity, respect rights, and provide as many real choices as we can. To that end, meeting at hospital emergency rooms is limited to special circumstances, based on risk factors and requests by the individual.

Mobile Crisis Intervention for Youth

For children and young people 21 and under, we offer specialized services designed to meet the unique needs and circumstances of youth and their families during times of crisis. We provide assessment and support any time of day or night and will meet with your child and family at home, school, or at our offices.

Communities We Serve

East Area - (800) 540-5806

Acton, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Lexington, Lincoln, Littleton, Maynard, Stow, Waltham, Watertown, Wilmington, Winchester, Woburn.

West Area - (800) 640-5432

Ashland, Framingham, Holliston, Hopkinton, Hudson, Marlborough, Natick, Northborough, Sherborn, Southborough, Sudbury, Wayland, Westborough.