

# Learn more about a NO-COST Home Energy Assessment and start saving today with Columbia Gas!

## Frequently Asked Questions

### What is a no-cost Home Energy Assessment?

A no-cost Home Energy Assessment is a service offered by Columbia Gas of Massachusetts where an Energy Specialist will visit your home and:

- Assess your home's current energy consumption
- Provide a custom list of recommended energy-saving measures
- Help you develop a plan to make your home more energy efficient

### How long does a no-cost Home Energy Assessment take?

You can expect an Energy Specialist to spend 1.5 to 2.5 hours at your home.

### What does a no-cost Home Energy Assessment include?

- An Energy Specialist will look at insulation, heating and cooling systems, appliances and usage
- A personalized report outlining recommended energy efficiency improvements, such as air sealing and insulation
- Installation of savings measures such as light emitting diode (LED) light bulbs, programmable thermostats, and water saving devices, as needed, at no cost to you
- Screening for eligibility for the ENERGY STAR® refrigerator rebate
- Combustion Safety Testing

### How do I set up a no-cost Home Energy Assessment?

- Call 1-800-232-0120 to schedule your no-cost Home Energy Assessment with a Columbia Gas Energy Specialist
- Visit [columbiagasma.com](http://columbiagasma.com) and search for "Home Energy Audit" to schedule your assessment today
- Short on time? Visit [columbiagasma.com](http://columbiagasma.com) and search "Online Tool" to see how much you can save with our quick, no-cost online home assessment tool

### How much will the recommended measures cost me?

- The cost to you will vary based on the improvements you decide to make
- Columbia Gas contributes up to 75% or \$2,000 on recommended updates
- Your Energy Specialist will also provide information on rebates and incentives

### What can I do today to start saving energy at home before my no-cost Home Energy Assessment?

- Turn your water heater temperature down to 120 degrees
- Set your thermostat back 5 degrees when you are asleep or away from home
- Use energy-saving settings on appliances
- Load washers and dryers to capacity, but don't overload
- Use ceiling fans instead of air conditioners
- Keep doors on attached garages close

### What happens after I receive the Home Energy Assessment report?

- Follow up energy saving measures are guaranteed
- It's up to you to choose to do some or all of the recommended updates
- Choose your own vendor or we can select one for you

# HOME ENERGY ASSESSMENT WALKTHROUGH

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ENERGY EFFICIENCY

