



nationalgrid

HERE WITH YOU. HERE FOR YOU.

**We're upgrading the natural
gas main on your street.**

January 6, 2017

re: work order # 1111111

CURRENT OCCUPANT
MOSSMAN RD HSE
SUDBURY MA 01776-1314

Dear Resident/Business Owner,

Energy plays a critical role in our day-to-day lives and ensures the well-being of our community. That's why we are investing in infrastructure upgrades that will help us to provide safe and reliable natural gas to our customers for years to come.

We will be working in your neighborhood.

National Grid and **NEUCO** will be performing infrastructure upgrades in the area of **182 to 267 Mossman RD.; 228 to 388 Willis RD., Sudbury, MA**

Date: On or about **January 16, 2017**

Completion time: Approximately **April 21, 2017**

Construction days and hours: **7:00 a.m. - 4:00 p.m. Monday thru Saturday**

What you can expect during construction.

Typical natural gas main replacement and service construction includes:

- Marking out underground utilities within the project scope area (e.g., water, sewer, gas, electric, etc)
- Excavation of the street and laying of new gas main
- Relaying National Grid customer's individual gas services and connecting those services to the new main
- Meters will need to be relocated to the outside of the home or business.
- Temporary or permanent restoration of disturbed areas in accordance with the town ordinance

Visit ngrid.com/mainline to view a video about the gas main replacement process on YouTube.

We'll contact you when we are ready to connect your gas service to the new natural gas main.

A representative from National Grid or the contractor crew will reach out to the affected homes and businesses at least 24-48 hours in advance to scheduling the work. Every National Grid employee and contractor doing work for us are required to carry ID. For the crew to connect your gas service to the new main, they will need access to your home and appliances. Typical service line work will take one business day and during this time you will experience a temporary interruption of natural gas service. When the work is complete, a gas technician will be dispatched to turn on your gas meter relight your gas appliances. Visit ngrid.com/serviceline to view an example of this process.

We're here for you if you have any questions about the project. Please call us at **781-907-3804**. Thank you in advance for your cooperation.

Sincerely,
Walter F. Fromm

Director of Construction
National Grid

