# Senior Center Narrative Regarding the Selectboard Questions on the Community Center

## January 15, 2020

## The Sudbury Senior Center

- 1. The Sudbury Senior Center is a town-wide resource to provide established services to those primarily 60 and over. The Senior Center also provides information, consultation and assistance to the family members of older adults, and provides some services, such as van and volunteer transportation to a wider group in the community.
- 2. Many of the programs and services provided by the Senior Center are critical to assisting older adults in the transition to retirement, along with other changes that may occur in the later years of life. The Senior Center offers bereavement support, Caregiver support, low vision support, healthy aging workshops, health education, along with the classes and other programs that encourage socialization and connection.
- 3. The Senior Center serves as the primary town-supported (with providing of paid staff, building maintenance, and operating expenses) response to encourage older adults to remain in Sudbury. This goal is critical to the town's cash flow (revenues minus expenses and debt service) the seniors contribute in excess of \$25 million to the revenues while not putting an added burden on schools, for example.

## The Sudbury Council on Aging

The Sudbury Council on Aging is an advocacy and policy group appointed by the Select Board. They are charged with assessing and advocating for the needs of older adults, educating the public about those needs, and helping to put plans into place to support older adults in town.

## **Demographics**

Sudbury's demographics are changing dramatically. When the Senior Center was built (added to the Fairbank building in 1989), the number of residents 60 years of age and older was 1,625. In 2019, the 60+ population was 4,351, or 23% of the total population, a 168% increase. Please see Senior Center Attachment 1 – Sudbury Population. The BayPath Elder Services Area Plan on Aging FY18-FY21, showed a projection of 60+ population for Sudbury of 3,669 in 2020; amazingly Sudbury surpassed this projection a long time ago, as mentioned, in 2019, the 60 and over population of Sudbury reached 4,351 people (682 people over this initial projection for 2020). The good news is that many people over 60 are in a better health and more active than their forebears. However, not everyone is in better health, and not all the time, some go through hip or knee replacements and can use some type of support and assistance. Additionally, there has been a concurrent increase in the number of adults 85 and older in

town, many who are healthy, but many who have chronic illness or frailty and have a need for support to remain in their homes.

### **Demographics and Population Projections**

According to the Metropolitan Area Planning Council (MAPC), as reported in the Town's recent Master Plan Baseline Report, Community Profile:

See Excerpt from Town of Sudbury Master Plan –Community Profile Page 3 (below)

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"By 2020, MAPC projected that residents **65 to 84 years will experience the most growth**, 46%, followed by those **85 years and older, an increase of 41%**, and will continue to grow through 2030 (Figure 3). Younger age groups will decrease except for 20 to 34 years, which will increase between 2010 and 2020 by 29%, then show little change over the next 10 years. Based on the 2017 reported population, projections are following this course except for the age group 20 to 34 years, which decreased. Overall, Sudbury shows a trend of an aging population where the p ortion of older residents will reach a similar proportion as younger, schoolage children (Figure 4)."

(Note: Bold added for emphasis.)

Figure 3: Sudbury Projected Population Change by Age (2000-2030)

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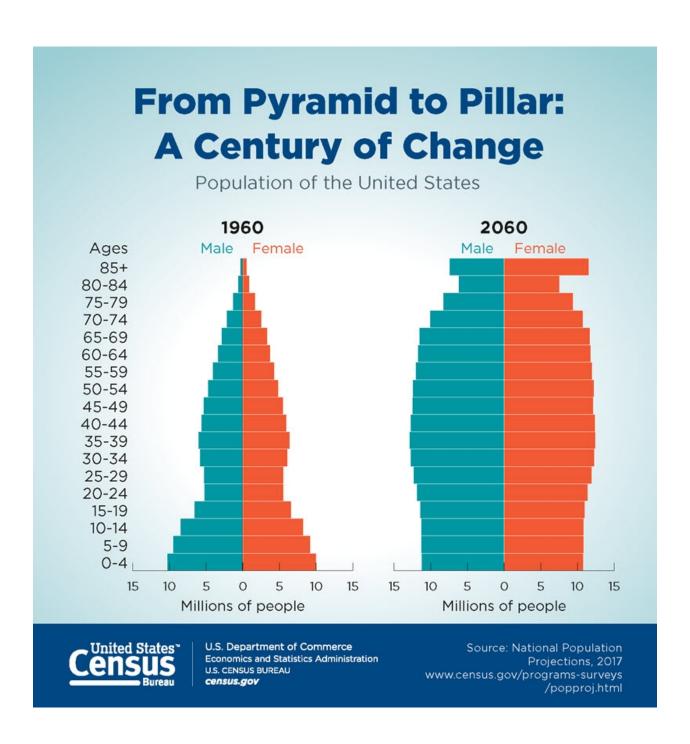
For further detail and graphic information please see document at:

https://sudbury.ma.us/masterplan/wp-

content/uploads/sites/392/2019/04/MasterPlanSteeringCommittee 2019 Apr 12 supporting materials.pdf?version=8981a4e460f82345fe5683ed1a49c976

The growth in the number of older residents will increase further by the development of additional 55+ housing in town. The Coolidge at Sudbury is adding 56 more units of 55+ apartments, and MeadowWalk's Highcrest condos (60 units) are targeted to 55+ as well. In addition, a proportion of the housing proposed for the QuarryNorth development will be for 55+.

For another look at the dramatic change in demographics in the country:



https://www.census.gov/library/visualizations/2018/comm/century-of-change.html

### **Growing Older**

Older adulthood takes many shapes. Most of the people in the 60-75 years old age range are very healthy and active, and in fact may be providing support for a parent or parents. In fact, some individuals who contact the Senior Center for information and assistance are looking for help for their older parent rather than themselves. Many older adults over 75 are continuing as the younger ones, living active lives, volunteering, working; but some are experiencing changes, such as loss of spouse, or chronic illness or injury that makes life more difficult, either temporarily or for the long term. The Senior Center has a range of resources, information, programming and services to support people in all of these stages of older age.

The Senior Center Outreach Specialist is available for individual consultations for caregivers of older adults, and for older adults themselves, to discuss health concerns, and planning, housing, home assistance and more. In addition, due to a growing population of individuals with dementia, the Senior Center Outreach Specialist coordinates 2 Memory cafes each month and a caregiver support group, and has worked with the Director to lead the charge to begin the Dementia Friendly Sudbury initiative.

With retirement often comes a loss of social network. The Senior Center offers older adults a nearby destination to find or rebuild their social networks. The Senior Center has programs, activities, services and volunteer opportunities. Older adults come to the Senior Center to debate in the Current Events group, to learn and discuss in the lifelong learning series, to keep fit in a range of fitness classes, and make new friends while playing bridge, or enjoying the Book club.

Some of our participants volunteer as a Friendly visitor, FISH medical transportation driver, or to deliver a hot lunch. We provide opportunities for continued education, learning a new skill, fitness, engaging in thought- provoking discussions, and with all of these activities, the opportunity to meet new people, socialize, and have fun.

And for those who are temporarily or permanently homebound, services are provided in the community and at times directly to people who need them, such as Friendly visitors, In Home Fix-it helpers, Sand Bucket delivery, lockbox (keysafe) and Grocery Shoppers.

These services are provided by volunteers, many of whom are over 60 themselves. Many who reach retirement are thriving and have renewed energy to give back to their communities. The Senior Center's Volunteer Program Coordinator recruits, screens and places volunteers in many different roles supporting individuals in the community as well as at the Senior Center. Close to 300 volunteers provide friendly visits, fix-it jobs, sand bucket delivery, home delivered meals, FISH volunteer medical rides, and much more. The plus side of an older population is the wealth of resources that they can support and provide to the community!

The changes that may occur as one gets older, such as moving from a full-time job to being retired, or the loss of friends or a spouse, can be very stressful, the Senior Center offers support groups to help with transitions, to assist in moving forward, and making new plans.

In addition, as people move toward age 65 they need to learn about Medicare, how it works, what it does and does not cover, what the supplemental health and drug plans are, and how their retirement plans might interact with Medicare. The Senior Center's SHINE (Serving the Health Insurance Needs of Everyone on Medicare) program offers one to one counseling and assistance with getting through the Medicare maze.

These are just some examples of how the Senior Center supports Sudbury residents as they grow older.

The Sudbury Council on Aging supplements the Senior Center with additional volunteer assistance with policy making, future planning, and advocacy for the older residents of Sudbury.

In sum, the Senior Center and Council on Aging provide critical infrastructure, leadership, advocacy and programming to support the growing older population of Sudbury, and seek to assist the community in enjoying the opportunities presented by a community with more older adults. The experience, knowledge and skills present in our growing older population are and will continue to be a valuable resource for our town. At the same time, our older residents deserve our respect and assistance in continuing to live as full a life as possible notwithstanding some of the changes and losses they may deal with over time.

Please see Senior Center Attachments 1-8 for additional information:

- 1. Sudbury Population
- 2. Current Example of Weekly Calendar
- 3. Budget History
- 4. Senior Center Calendar for New Center
- 5. Staffing
- 6. Program Schedules
- 7. Accounts
- 8. Program Statistics FY09 FY19

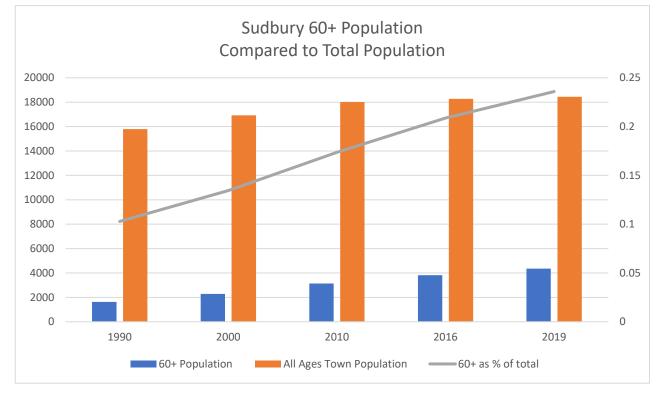
## Senior Center Attachment 1 - Sudbury 60 and older Population

People age 60 and older

	All Ages	60+ as %
ulatior	Town Pop	of total
2,277	16929	13%
2,771		
2,836		
2,861	17925	16%
2,952	17977	16%
3,130	18514	17%
3,233	18434	18%
3,370	18237	18%
3449	18045	19%
3609	18509	19%
3662		
3815	18274	21%
3929	18410	21%
3983	18175	22%
4351	18442	24%
	2,277 2,836 2,861 2,952 3,130 3,233 3,370 3449 3609 3662 3815 3929 3983	2,771 2,836 2,861 17925 2,952 17977 3,130 18514 3,233 18434 3,370 18237 3449 18045 3609 18509 3662 3815 18274 3929 18410 3983 18175

# **Sudbury Residents age 60 and older** 1990-2019

	60+	All Ages	60+ as %
	Population	Town Po	of total
1990	1625	15800	10%
2000	2,277	16929	13%
2010	3,130	18015	17%
2016	3815	18274	21%
2019	4351	18442	24%



Source: Town of Sudbury Census information

## SENIOR CENTER ATTACHMENT 2 CURRENT EXAMPLE OF SENIOR CENTER WEEKLY CALENDARS

	Monday	Tuesday	Wednesday	Thursday	Friday
SP	10:15 Stamp Club 1:00-3:00 Low Vision Support Group or Caregiver Support Group	9:30-11:30 The Great Masters: Johann Schumann 11:30 Russian Conversation Circle 2:00 Medicare Info Session	9:30-11:45 History Course 1:00-3:45 Bridge Group	9:30- 11:15 Current Events 12:30 Educational/Informational Presentation or Entertainer	9:30-11:30 Bingo 12:30 Friday Movie or 1:00 Musical entertainment
VH	10:00 Stamp club 12:00-3 Social Day Care	9:30 Coffee/baked goods or Craft workshop 12:00-1:00 Calming Coloring (prep for Chinese Festival)	9:00 Garden Club Workshop/Setup or Coffee/baked goods 10:00 Lovin'Spoonful food pickup 1:00-3:30 Quilting	10:00-11:45 Macrame or Art/Craft/Notary Services 12:00 Lunch/Pizza 2:30 Connection Circle	9:00 Carmine Gentile office hours
R1	1:00-3:45 Canasta	9:00-11:30 English Learners 1:00-3:00 Legal Clinic	10:00 Meeting 1:00 Turn the Page Book Group	10:00 Flower Arranging 1:15 Senior Notes/ 1:15 Short Story Group 2:30 Music Jam	10:00 Chronic Pain Workshop
G	11:00 Fit for the Future 1:00 Better Balance/Better Bones 2:15 Traditional T'ai Chi	9:40-10:40 Yoga 11:00-12:00 Yoga 1:30-2:30 T'ai Chi for Healthy Living	6-8x each year: Holiday or special event lluncheon 11:00 Fit for the Future	9:00 Beginner Tap Dance 9:30 Tap Dance 2:30 Intro to T'ai Chi	9:15 Chair Yoga 11:00 Fit for the Future
In a Staff Persons Office		8:45-10:45 Blood Pressure/Wellness Clinic 12:30-4:00 SHINE/ Medicare Assistance		9:00-12:30 SHINE/Medicare help	9:30-11:30 Hearing Clinic

SP – Sudbury Pines Program Room VH – Van Houten Program Room R1 – Shared Program Room (next to gym) G - Gym

#### Notes

During Medicare Open Enrollment SHINE Medicare Help is offered at least 2 full days each week in a staff person's office Feb-Apr. 15 Tax Return Help in Room 1 or VH room – 2 full days each week Hearing Clinic is 1x per month

Most of the above programs will be offered every week. During some time slots other uses for Program rooms will be scheduled when a program listed above is not offered in a given week or when another short term program or event will be offered. Such other programs and events could include:

- Speakers once per month
- Breakfast events, e.g. Men's Breakfast and Veterans Breakfast, 3-4 times per year
- Intergenerational activities once per month
- Repair Café once or twice per year
- Great Decisions Course once weekly for 9 weeks in summer
- COA and Friends Subcommittee meetings twice per month
- AARP Smart Driver courses multiple days 1-2x times per year
- AARP Tax Preparation Help twice weekly, 7 hours per session, Feb.-April
- Additional Life Long Learning courses, lectures and performing arts programs
- Volunteer program meetings 1-2x times per month
- Medicare Open Enrollment assistance twice weekly Oct.-Dec.
- Support Groups: Bereavement/grief counseling 2x/year for 6-8 weeks
- Other Support Groups: Caregiver, 1x month, Low Vision 1x month
- Additional sessions of popular programs, movies, and Lunch & Learn presentations
- Additional clubs/hobby group meetings/arts & crafts courses/fitness classes

### **Senior Center Attachment 3**

Sudbury Senior Center Budget History

**Town Appropriation** 

	FY08	FY09	FY10	FY11	FY12	FY13	FY14	FY15	FY16	FY17	FY18	FY19
Dept. 5410	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual
COUNCIL ON AGING												
5.		60.674	67 704	62.645.6		60.242	72.076	77 707	02 502	0==10		0= 00=
Director	64,945	69,674	67,721	62,645 64	4,241	69,212	73,976	77,797	82,502	87,519	93,222	95,085
Van Driver	31,389	note										
Clerical	36,534	39,046	41,573	43,763 44	4,796	46,129	48,853	49,187	50,960	54,541	56,084	45,367
Information/Reference	20,683	20,942	21,603	9,494 18	8,318	19,474	23,013	25,226	26,066	31,760	47,167	52,714
Program Coordinator								37,823	43,395	45,163	47,868	50,339
<b>Sub Total: Personal Services</b>	153,551	129,662	130,897	<b>115,902</b> 12	27,355	134,814	145,841	190,032	202,923	218,983	244,341	243,505
General Expense	6,429	4,202	3,404	3,709 4,	.422	5,826	8,000	8,151	6,564	9,114	9,178	12,246
Contracted Services	1,736	1,377	0	0 0		-,	-,	-,	5,00	-,	3,2:3	,
Carryforward Expense	342	795					-					
Sub Total: Expenses	8,507	6,374	3,404	<b>3,709</b> 4,	,422	5,826	8,000	8,151	6,564	9,114	9,178	12,246
Total: Council on Aging	162,058	136,036	134,301	<b>119,611</b> 13	31,778	140,641	153,841	198,183	209,487	228,097	253,519	255,751

Note: Van Driver was paid through town budget through FY 2008; Sudbury joined the newly formed MetroWest Regional Transit Authority and was able to get reimbursement for Van driver salary and benefits as of FY 2009 (reimbursement comes from annual MBTA Assessment to town)

### SENIOR CENTER ATTACHMENT 4 -SENIOR CENTER CALENDAR FOR NEW COMMUNITY CENTER

	Monday	Tuesday	Wednesday	Thursday	Friday
	9:00 Dementia Care	9:00 Chinese Happy	9:30 Veterans	9:30-11:30 Current	9:30-11:00 Individual
R4	Giver	Seniors	Talk/Coffee	Events	Consultations (nurse,
	Support*/Group	10:15-12 Tax Assistance	10:30 Music Lessons	1:15 Senior Notes	podiatrist, balance
	10:30 Stamp Club	1:15 Reading Group	1:15 Book Reading	2:30 Connection	screenings, etc.)
	1:30 Low Vision	3:00 Friendly Visitors	Group	Circle	11:00-4:00 Smart
	Support Group	Volunteer meeting	2:30 Photography	3:00 Volunteer	Driver/Other Skills
			Club	Training	course
	9:30 General	9:00 English Learners	9:00-11:30 Caregiver	9:00-11:45	9:00 Carmine Gentile
R5	Caregiver Support	11:15 Russian	Support/Memory	Computer Lab	office hours
	Group**	Conversation Circle	Cafe	12:00-3 Social Day	10:00-12:00 Hearing
	12:00-3 Social Day	12:00-3 Social Day Care	12:00-3 Social Day	Care	Clinic
	Care		Care		12:00-3 Social Day
					Care
D.C	9:00 Healthy Aging	9:00 Grief Support	9:30-11:30 Aging	9:00 Grandparents	9:00-12
R6	Workshop	Group	Mastery group	Group	SHINE/Medicare Talk
	12:00-3:00	11:00 Spanish	12:00 Fit for the	10:00-12:00 Flower	1:00-4:00 Chronic
	SHINE/Medicare	Conversation Circle 1:00 Brain Games	Future Group meetup	Arranging 1:00 Short Story	Pain Workshop
	help	2:15 Ping pong	2:00 Arthritis	Group	
		2.13 Filig polig	Exercises	2:00-4:00 Music	
			LXEICISES	Jam	
	8:30–9:30	9:00-11:30 Trivial	8:30–9:30 Breakfast	9:30-11:30 Bingo	8:30 – 9:30 Breakfast
M1	Breakfast Club	Pursuit/Backgammon	Club	12:00 Lunch	Club
	9:30-12:30 Bridge	12:00 Lunch	9:30-12:00 Healthy	1:30 Mahjong	11:00 Cooking for
	#1	1:00-4:00 Advanced	Eating Group	, , ,	One
	12:00 Lunch	Bridge	12:00 Lunch and	3:00 Misc. Games	12:00 Lunch w/
	1:30-4:00 Canasta		Learn		Speaker
			1:15-3:45 Bridge #2		3:00 Afternoon Tea
	9:30-12 Lifelong	8:45-10:45 BP Clinic	9:30 Life Long	9:00-12 Caregiver	9:00 Documentary
M2	Learning Series #1	12:30 Tuesday Movie	Learning #2	Education	Series
	1:00 TED Talks	3:00 COA Meeting	1:30-3 Live	1:30-3 Life Long	11:30 Travel Planning
	2:30 Baking		Lecture/Performance	Learning #3	1:00 Friday Movie
	Workshop		Recitals	3:15 Friends of the	
				Senior Center	
				Meeting	
	9:45-11 Yoga	9:45-11:00 Chair Yoga	9:30 Ageless Grace	9:00 Beginner Tap	9:45 Yoga
FS	11:00 Fit for the	11:15 Meditation	11:00 Fit for the	Dance	11 Yoga
	Future	1:30 Tai Chi Healthy	Future	9:30 Tap Dance	1:00 Fit for the
	1:15 Better Balance	Living	1:30 Balance and	11:15 Meditation	Future
	2:30 Tai Chi	2:30 Pilates	Strength	2:30 Intro to Tai	2:30 Pilates
	0.00.40.00.0 !!!!	0.001.1	3:45 Zumba Gold	Chi	0.00.44.5
4.0	9:00-12:00 Quilting	9:00 Intro to Water	9:00 Jewelry Making	10:00 Oil Painting	9:00-11 Scrapbooking
AC	1:15-3:45	Colors	11:00 Coloring	1:15 Zentangle	11:30-1:30
	Knitting/crochet	11:00 Drawing	12:30-3:30 Arts &	2:00-3:30	Watercolors 1
		1:15 Pottery	Crafts	Macrame	1:45-3:45 Watercolors 2
	Program Poom 4	P6 Drogram Poom 6 Mi	<u> </u>		vvatercolors z

R4 – Program Room 4 R6 - Program Room 6 M1 – Multipurpose Room 1

R5 – Program Room 5 FS – Fitness Studio M2 – Multipurpose Room 2 AC – Arts & Crafts Room

#### SENIOR CENTER ATTACHMENT 4 -SENIOR CENTER CALENDAR FOR NEW COMMUNITY CENTER

Note: R4, R5, R6 are the Community Center rooms dedicated to Senior Center programs

\*Caregiver Support includes Memory Café, Comfort Food Café, Sudbury Caregiver Support Group for caregivers of persons living with dementia

\*\*Caregiver of persons with any chronic illness

Most of the above programs will be offered every week. During some time slots other uses for Program rooms will be scheduled when a program listed above is not offered in a given week or when another short term program or event will be offered. Such other programs and events could include:

- Book author readings once per month
- Breakfast events, e.g. Men's Breakfast and Veterans Breakfast, 3-4 times per month
- Large luncheons 1x month
- Intergenerational activities one-2 x per month
- Repair Café twice per year
- Great Decisions Course once weekly for 9 weeks in summer
- COA and Friends Subcommittee meetings twice per month
- Cooking classes twice per month
- AARP Smart Driver courses multiple days 4 times per year
- AARP Tax Preparation Help twice weekly, 7 hours per session, Feb.-April
- Additional Life Long Learning courses, lectures and performing arts programs
- Volunteer program meetings 2-3 times per month
- Medicare Open Enrollment assistance twice weekly year round
- Clinics: Legal, bereavement/grief counseling twice per month
- Additional sessions of popular programs, movies, and Lunch & Learn presentations
- Additional clubs/hobby group meetings/arts & crafts courses/fitness classes: Wood Sign Making class, Body Groove, Line dancing, Bocce, Shuffle board, Video Game room, Wii Tournaments (bowling, golf,...)
- Kitchen: Baking or Cake decorating, Healthy Eating/Healthy living
- Medical Conversations Medical Professionals coming in once or twice a month to talk about current issues/topics.

F:/Community Center/Fall 2019/Senior Center Calendar

## **Senior Center Attachment 5 - Senior Center Staffing Levels**

## **Town Budget Supported Staffing:**

FY 08	<u>FY 09</u>	<u>FY 10</u>	<u>FY 11</u>	<u>FY 12</u>	<u>FY 13</u>	<u>FY 14</u>
Director	Director	Director	Director	Director	Director	Director
Administrative Assistant	Administrative Assistant	Administrative Assistant	Administrative Assistant	Administrative Assistant	Administrative Assistant	Administrative Assistant
Outreach - 19 hrs/wk** Van Driver*	Outreach - 19 hrs/wk**					
Not part of Town Budget:	MWRTA - Van Driver*	MWRTA - Van Driver* MWRTA - Van Driver 2*				

<sup>\*</sup>Van Driver salary and benefits costs were paid by the Town but changed to being supported by MetroWest Regional Transit Authority in FY 2009 when the Town joined the nascent MWRTA

Note: FY = fiscal year; 08 = 2008

<sup>\*\*</sup>Outreach/Information and Referral - part time, 19 hrs/wk from FY 2008-FY 2016 - changed to full-time in FY 2017 - provides consultation/assistance via phone, in person re: aging, living at home safely, financial sposition also plays a role in assisting with transportation planning and coordination, as well as, planning and coordination of support groups for various groups: low vision, caregivers, bereavement, etc.

<u>FY 15</u>	<u>FY 16</u>	<u>FY 17</u>	<u>FY 18</u>	FY 19
Director	Director	Director	Director	Director
Administrative Assistant	Administrative Assistant	Administrative Assistant	Administrative Assistant	Administrative Assistant
Outreach - 19 hrs/wk**	Outreach - 19 hrs/wk**	Outreach	Outreach	Outreach
<b>Program Coordinator</b>	Program Coordinator	Program Coordinator	<b>Program Coordinator</b>	Program Coordinator
MWRTA - Van Driver*	MWRTA - Van Driver*	MWRTA - Van Driver*	MWRTA - Van Driver*	MWRTA - Van Driver*
MWRTA - Van Driver 2*	MWRTA - Van Driver 2*	MWRTA - Van Driver 2*	MWRTA - Van Driver 2*	MWRTA - Van Driver 2*

stress, mental health referral, caregiving, protective services;

**Sudbury Senior Center Attachment 6** 

Page 1

**Current Schedules FY 2020** 

July 2019-June 2020

Fitness Classes	# of classes/	classes run this year?	# of participants	class/meeting	g space required	fee charged
	week		per class	in hours		
Better Balance/Better Bones		1 year round	15-23		1 Gym/Fitness room	\$58 per 8 weeks
Fit for the Future		3 year round	15-30		1 Gym/Large Fitness room	\$3 drop in per class
Yoga 1		1 year round	15-23		1 Gym/Fitness room	\$58 per 8 weeks
Yoga 2		1 year round	15-23		1 Gym/Fitness room	\$58 per 8 weeks
Chair Yoga		1 year round	8-12	45 min	Gym/Fitness room	\$48 per 8 weeks
T'ai Chi		1 year round	8-13		1 Gym/Fitness room	\$48 per 8 weeks
T'ai Chi for Healthy Living		1 year round	5-10		1 Gym/Fitness room	\$48 per 8 weeks
Intro to T'ai Chi		1 year round@	4-6		1 Gym/Fitness room	\$48 per 8 weeks
Tap Dance		1 year round	4-8		1 Gym Stage/Wooden floor	\$55 per 8 weeks
Arthritis Ex* - new		1 offered spring, Sept. 2019	4-8	45 min	Gym/Fitness room	\$48 per 8 weeks
Beginner Tap Dance		offered periodically throug	hout the year			

Note on displacement: During school vacation weeks (Dec., Feb., April) and summer (mid-June-end of August); during day before election and day of election days;

fitness classes that use the Fairbank gym are displaced; the classes move to inappropriate Senior Center program rooms, or are cancelled,

we have been able to schedule some classes at Congregation Beth El space, or Lincoln Sudbury High School space (not an ideal option & only during the summer months).

Summer of 2019 the Senior Center paid \$225 to use Congregation Beth El space for the T'ai Chi and Yoga classes over the summer.

Tap Dance was cancelled during all school vacation weeks and summer as they need the wooden floor of the stage in the gym.

Fit for the Future was moved to inappropriate Senior Center rooms, and to LSRHS (LS can only accommodate the class for 4-5 weeks in the summer due to scheduled maintenance.)

**Note on fees**: Senior Center tries to break even on fees vs. instructor costs at times we lose a little money on the programs, at times we make a little money

\*Arthritis Ex instructor on hiatus due to family illness
@did not run 2nd session in fall 2019 due to low enrollment

Other Fee Based Classes	classes run this year? # of classes/week	# of participants per class	length of class/hours	space required	fee charged
Watercolors	2 year round	13-20		large room/tables/chairs	s/sink/wall : \$72 for 8 weeks
Bridge Lessons	1 offered periodically during the year			3 large room/4-5 square to	ables, with (\$50 for 8 weeks
Drawing Workshop	1 offered periodically during		2 large room/long tables,	chairs/supp \$40 for 8 weeks	

Senior Center Attachment 6	Page 2				
Non Fee Based Classes/programs				length of	
		classes run this year?	# of participants	class/meeting space required	costs/displacement
	# of classes or	meetings/week	per class/meeting	g in hours	
Understanding Russia**		1 fall/spring	55-60#	2 large seminar room/projection	could not accommodate all w
Music History series		1 ongoing	30-35	2 large seminar room/projection	
Current Events Group		1 ongoing	20-23	2 large seminar room/projection	group gets moved to less that
Bridge Group		1 ongoing	16-20	3.5 program room	
Canasta Group		1 ongoing	4-6	3 program room	group gets moved to less tha
Bingo Group		1 ongoing	4-6	2 program room	
Calming Coloring	2x month	ongoing	3-5	1 program room	
Garden Club workshops	3-4x year				
Senior Notes Singing Group	2x month	ongoing	6-10	2.75 program room	group meets in Room 1 - shar
Short Story Group	2x month	ongoing	10-16	1 program room	
Turn the Page Book Group	1x month	ongoing	10-13	1 program room	group meets in Room 1 - shar
Caregiver Support Group	1x month	ongoing	7-12	1.5 program room/privacy	
Making Memories Café	1x month	ongoing	7-12	1.5 program room/privacy/sink	
Caring Café	1x month	ongoing	10-18	1.5 program room/privacy/sink	
Low Vision Group	1x month	ongoing	10-18	1.5 program room/privacy/sink	
Soup's on/Lunch and Learn	1-2x month	ongoing	15-35	2 kitchen/program room/projection	n we work around other activit
Pizza and a Movie	1x month	ongoing	12-30	3 kitchen/program room/projection	n we work around other activit
Friday Movie	2x month	ongoing	5-12	2-3 large seminar room/projection	
Men's/Women's Breakfast	3x year	yes	30-35	1.5 kitchen/program room	we work around other activit
Special Events##	2-5x month	yes	10-100	1-3 2-3000 sq foot room###	usually use the gym, need to
Grief Support Group	6 week series	2x yes	4-9	2 program room/privacy	we work around other activit
Safety/Health Talks/Workshops	7-8x year	yes	12-35	1-1 1/2 large seminar room/projection	we work around other activit

<sup>\*\*</sup> every fall/spring - 12 week history course offered

<sup>#</sup> class was oversubscribed fall 2018 and fall 2019 - in 2019 71 registered, 11 people did not get into class and 60 did but was crowded ## includes special luncheons in gym, special guest entertainers or speakers, intergenerational events, cultural programs ### luncheons for 80-100 people need large round tables, chairs, PA system

#### **Senior Center Attachment 6**

#### Page 3

#### **Services Provided at Center**

	# of classes/ meeting/week	classes run this year?	# of participants per class/meetin	class/meeting space required ng in hours	costs/displacement
SHINE - Medicare Counseling	2x week~	yes	1 per appointme	ent 3 hrs/7 hrs.~ staff person's office	staff are displaced while SHIN
AARP Tax Return Assistance	2x week/9AM	-4 yes	1 per appt	1-1.25 hrs.~~~ program room/privacy	other programs are displaced
Legal Clinic	1x month	yes	1 per appt	2 hrs./20 min. r program room/privacy	
Hearing Clinic	1x month	yes	1 per appt	2 hrs./15 min. a staff person's office	staff are displaced while SHIN
		~~ SHINE counselors nee	ed access to compute	er/phone/FAX/desk, with chairs for clients	

### **Medical Equipment Loan Closet**

requests come in all week, pickup and dropoff on Tuesdays/Thursdays from 12:00-4:00 PM used by residents of all ages, no fee, residents are free to keep loaned equipment as long as needed Note: housed in a supply closet, accessible only through a program room that is often in use

#### Notes on Services at the Center:

~SHINE is offered year round, but additional appts. offered during open enrollment for Medicare prescription plans Oct.-Dec. (9AM-4PM for 2 days/week) SHINE typically serves 250-300 clients/year ~~~Tax Assistance is offered mid-February-April 15
Tax Assistance typically serves 85-90 clients/season

## **Services Provided in the Community**

Most of our services above are coordinated by the Senior Center's Volunteer Program Coordinator, and provided by volunteers in the community to people's homes FISH Medical Transportation, Friendly Visitor, Grocery Shopping, Fix-it, Sand Bucket delivery, Lockbox, Goodnow to Go, Lawn Clean up, etc.

## Other Space Use:

## **Meetings for Staff/Volunteers**

Staff meetings
COA Meetings
Friends of Sudbury Seniors meetings
Volunteer Trainings
Other meetings

The Senior Center does not always have space for all of the meetings that need to be scheduled.

The Senior Center tries to use the Goodnow Library and Police Station training room when appropriate and available.

## **Sudbury Senior Center Attachment 7**

## **Sudbury Senior Center Program Accounts**

Account Number	<u>Title</u>	FY 09 Ending Balance	FY 10 Ending Balance	FY 11 Ending Balance	FY 12 Ending Balance	FY 13 Ending Balance	FY 14 Ending Balance	FY 15 Ending Balance	FY 16 Ending Balance
		Enang Balance	Enang Balance	Erraing Baranec	znamg balanec	<u> </u>	<u> </u>	Erraing Barance	<u>Enamy Balance</u>
1171	COA Revolving - Program <sup>1</sup>	\$5,671	\$5,250	\$5,204	\$7,560	\$8,969	\$16,436	\$12,344	\$12,255
1173	MWRTA Revolving <sup>2</sup>	\$13,726	11,948	\$14,638	\$15,334	\$17,764	\$26,857	\$41,820	\$43,447
1323	State Aid/Formula Grant <sup>3</sup>	\$1,496	\$1,804	\$2,207	\$4,007	\$5,149	\$2,670	\$1,559	\$2,985
1411	COA – Title III- BayPath Grant*			\$95	\$548	\$489	\$423	\$173	\$173
1412	Camcorder Grant <sup>7</sup>	\$160	\$160	\$160	\$160	\$160	\$160	\$1,608,969	\$160
1413	Volunteer Coordinator Grant <sup>4</sup>	\$3,879	\$5,061	\$6,704	\$9,923	\$10,263	\$10,634	\$160	\$8,591
1951	Friends' Activities Account <sup>5</sup>	\$2,725	\$2,593	\$2,593	\$2,593	\$2,558	\$2,558	\$2,558	\$2,558
1969	LEPC/VIP Gift <sup>7</sup>	\$31	\$31	\$31	\$31	\$31	\$31	\$31	\$31
1425	Sudbury Foundation Aging Study (Livable Sudbury Needs Asst.)**							*Noto: DovDoth po	

\*Note: BayPath payments were made

All of these accounts are separate from the Senior Center budget.

<sup>\*\*</sup>Note: Livable Sudbury funds donat

<sup>&</sup>lt;sup>1</sup> Activities/Program fees are collected and instructors and class expenses are paid from this account. The Town of Sudbury does not subsidize Senior Center events or activities. Student fees pay for instructors.

<sup>&</sup>lt;sup>2</sup> Account for collection of reimbursement from the MetroWest Regional Transit Authority for the expenses of running the Senior Center vans.

<sup>&</sup>lt;sup>3</sup> Annual Formula Grant Funds from the MA Executive Office of Elder Affairs, helps to fund the Receptionist, the Sudbury Property Tax Work-off Program Coordinator, Intergenerational Coordinator, and FISH Coordinator, an

<sup>&</sup>lt;sup>4</sup> Grant from the Sudbury Foundation for the part-time Volunteer Coordinator position.

<sup>&</sup>lt;sup>5</sup> Friends' of Sudbury Seniors Activities Account pays for programs, activities, events, supplies.

<sup>&</sup>lt;sup>6</sup> Title III BayPath Elder Services Grants – funds are spent first and then reimbursed. Sometimes reimbursement is after year end.

<sup>&</sup>lt;sup>7</sup> Dormant accounts.

FY 17	<u>FY 18</u>	<u>FY 19</u>
Ending Balance	Ending Balance	Ending Balance
\$9,013	\$9,041	\$6,107
\$52,031	\$34,518	\$52,227
\$1,815	\$234	\$7,965
\$173	(\$15,084)	(\$7,572)
\$160	\$0	\$0
\$10,067	\$18,904	\$1,114
\$1,816	\$1,816	\$2,750
\$31	\$31	\$31
	\$35,000	\$24,600

e in July 2018, July 2019 after year-end reports. ed by Friends of Sudbury Seniors, Mitigation funds

dinators.

## **Sudbury Senior Center Statistics Comparison**

Please note: Statistics are based on MySeniorCenter database and class sign-in sheets and in some cases staff estir

FY 2009-FY2019	FY 2009 FY 2010			FY2011		FY 2012		FY 2013		FY 2015			
Activities	# Visits/		# Visits/		# Visits/		# Visits/		# Visits/		# Visits/		# Visits/
	Units	Number of	Units	Number of	Units	Number of	Units	Number of	Units	Number of	Units	Number of	Units
	of Service	Individuals	of Service	Individuals	of Service	Individuals	of Service	Individuals	of Service	Individuals	of Service	Individuals	of Service
OUTREACH/ADVOCACY													
a. General information services					12500	600	12500	620	12500	625	12500	1000	14000
c. Health benefits counseling (SHINE)	184	130	268	201	235	165	212	132	169	121	130	109	168
e. Outreach/Information/Assistance	402	176	449	163	145	100	629	220	599	361	388	246	276
											_		
PROFESSIONAL SERVICES													
g. Group support*										-		-	11
h. Legal assistance	47			38				39	39	37	39	27	43
k. Tax Prep Assistance	100	96	93	91	86	75	79	70	84	73	76	69	107
I. Legal Talk '12/New Tax Exemptn '	14						15	15			26	25	26
Hearing Clinic													
SUPPORT SERVICES													
m. Food shopping assistance	386		410	14		12	307	12	207	6	25	1	63
o. Friendly Visiting	201			11		11		8	370	9	184	7	266
q. Durable medical equipment loan	271		1		151			119	164	120	184	129	364
s. Intergenerational	1165				1325			209	1178	215	813	219	722
t. Transportation (TOTAL)	1767							63	2500	58	1812	46	2066
ambulatory		66		58		64		61		56		44	2011
non-ambulatory		9		3		3		2		2		2	55
u. Minor Home Repair	150	47	180	95	94	66	82	60	98	66	74	49	136
v. Newsletter	18700			1352	19800			2000	22000	2000	22000	2000	22000
w. FISH Medical Transportation	1502							116	578	100	564	86	775
x. Sand Bucket delivery	137			68				68	43	41	124	90	148
Lockbox	13	13	9	9	19	19	20	20	8	8	11	11	15
Space heater swap								21	23	21	12	12	14
Yard cleanup								28	25	25	24	24	23
Books on Wheels/Goodnow to Go	3	1	1	1									
Home Safety Visits													17
Repair Café													
Sudbury Shuttle*													
	*Sudbury Sh	uttle - Older Am	nerican's Act g	rant funded									

FY 2019 FY 2010 FY 2011 FY 2012 FY 2013 FY 2014 FY 2015
# Visits/ # Visits/
Units of Ser # Individuals Units On Ser # Individuals Units On Ser # Indiv

		011113 01 301	# Illulviuuais	Office Of SC	# Illulviduals	Office Of Sci	# IIIdividuais	Offics of Sci	# Illulvidual	onits of sc	·	Office Of Sci	" IIIaiviaaai	· Office of Sci
WI	LLNESS													
y.	Health screening	1106	169	1074	194	902	142	940	153	1000	147	1100	201	1039
Z.	Other health services	276	276	71	71	55	55	70	70	125	125		-	
aa.	Fitness/exercise	6048	204	6790	175	3456	246	4512	231	4538	255	8038	287	5107
bb.	Congregate meals	1499	120	1709	115	990	85	603	31	500	30	535	29	427
CC.	Home Delivered Meals	4849	30	6023	41	5728	48	5010	43	5000	40	3105	25	3494
dd.	Health education	296	144	431	198	262	136	432	168	424	182	346	161	467
	Healthy Aging workshops							70	15				1	
ff.	Falls Prevention Day									37	37	34	34	60
-	OTHER													
gg.	Recreation/Socialization	6300		6300		6400		6400	376	6450	450	4062	347	4665
hh.	Cultural events	591	499	424	323	198	145	249	205	419	228	426	223	177
ii.	Community Education	199	184	416	307	160	86	349	113	370	181	483	228	540
jj.	Lifetime learning classes	2057	360	2552	269	1934	256	2524	206	3000	266	1301	198	1671
kk.	Trips	957	338	1548	378	478	216	378	204	600	150	288	210	258
II.	Arts and Crafts	960	70	890	59	873	65	1307	85	1762	85	1700	88	1188
	Mercury Collection program									74	67	32	32	27
VI	. Service to <b>NON-ELDERS</b>													
	NE1. General information	90	86	92	88	88	75	120	100	105	50	115	70	200
	NE2. Transportation (under 60)	1774	14	1582	13	984	8	1283	6	1600	10	1412	10	1433
	NE3. Family assistance	60	40	41	26	125	65	73	27	98	47	79	46	50
	Total Unduplicated Non-Elders <60		92		119		125		120		60		156	
	Total Unduplicated Elders (60+)		2030		2030		2000		2000		1900		1900	

Note: Unduplicated elders served is an estimate. The former director estimated higher numbers than I felt comfortable with.

mates.

	FY 2016		FY 2017		FY 2018		FY 2019		Activities
	# Visits/		# Visits/		# Visits/		# Visits/		
Number of	Units	Number of							
Individuals	of Service	Individuals							
									OUTREACH/ADVOCACY
1500	14000	1500	14500	1700	16000	2000	16000	2000	a. General information services
118	326	284	359	305	287	225	275	220	c. Health benefits counseling (SHINE)
152	273	218	139	90	269	186	274	195	e. Information and Assistance
								-	PROFESSIONAL SERVICES
9	48	20	188	54	214	90	269	73	g. Group support*
39	45	42	79	65	46	44	50	46	h. Legal assistance
100	113	92	94	89	99	90	92	85	k. Tax Prep Assistance
24	23	21	1	1	-	-	-	-	I. Legal Talk '12/New Tax Exemptn '14
	-	-	-	-	29	26	33	32	Hearing Clinic
									SUPPORT SERVICES
2	87	3	93	3	82	3	115	5	m Food shopping assistance
7	279	9	311	9	197	10	339	12	o. Friendly Visiting
146	432	191	432	191	352	178	271	132	q. Durable medical equipment loan
215	725	218	879	255	271	144	112	85	s. Intergenerational
66	4048	38	4648	49	5000	72	4433	68	t. Transportation (TOTAL)
63	-	36		47	645	32	1167	71	ambulatory
3		2		2		69		65	non-ambulatory
50	56	42	81	37	91	36	73	48	u. Minor Home Repair
2100	22000	2100	22000	2100	24000	2400	24000	2400	v. Newsletter
89	264	96	251	72	618	91	471	89	w FISH Medical Transportation
86	78	73	78	73	91	36	73	48	x. Sand Bucket delivery
15	10	10	7	7	-	-	21	21	Lockbox
14	11	9	1	1	2	2	5	4	Space heater swap
23	16	16	17	17	15	15	5	5	Yard cleanup
					2	1	102	13	Books on Wheels/Goodnow to Go
17	-	-					1	1	Home Safety Visits
			50	19	140	115	159	115	Repair Café
					645	32	1167	71	Sudbury Shuttle*

FY 2016 FY 2017 FY 2018 FY 2019 # Visits/ # Visits/ # Visits/ # Visits/

# Individuals Units of Ser # Individuals Units of Ser # Individuals Units of Ser # Individuals

	011165 01 501	, marvidadis		# IIIuiviuuais		" marviadai.	011112 01 301	" marviadais	 WELLNESS
									y
238	1155	251	1053	217	964	334	659	192	Health screening
					29	26	32	32	z. Other health services
236	5099	251	4545	222	6468	268	6915	250	aa Fitness/exercise
48	359	26	173	73	176	141	119	42	bt Congregate meals
36	4572	36	5138	44	5689	52	5983	52	cd Home Delivered Meals
189	263	134	334	163	419	150	200	95	dd Health education
	250	32	49	5	64	8	100	16	e Healthy Aging workshops
60			56	56	55	55	21	21	Falls Prevention Day
									Tax Work-off Program
									OTHER
340	3727	275	4161	510	6476	1161	5357	771	g Recreation/Socialization
77	122	112	95	79	658	538	104	85	ht Cultural events
183	354	115	754	134	1681	353	756	56	ii . Community Education
170	2463	210	2394	234	2016	231	2078	189	JJ Lifetime learning classes
185	261	181	261	181	219	125	155	97	k Trips
93	1354	90	1543	128	1874	85	1175	74	II Arts and Crafts
27									Mercury Collection program
									VII. Service to NON-ELDERS
100	250	125	250	125	280	135	281	136	NE1. General information
11	1471	14	1500	16	1520	13		13	NE2. Transportation (under 60)
41	49	40	20	16	52	42	15	12	NE3. Family assistance
145		166		155		175		250	Total Unduplicated Non-Elders <60
1900		1600		1600		1800		1850	Total Unduplicated Elders (60+)

<sup>\*</sup> flu shots were counted in Other Health, moved to Screening in '14

#### **Senior Center Attachment 9**

#### **Senior Center Program Room Use for Evening Meetings**

The Senior Center's 2 program rooms are used for community meetings in the evenings, as well as occasionally on the weekends.

Groups using the space for no charge include:

Sudbury Baseball, Sudbury Soccer, Sudbury Basketball, SEPAC, Men's Softball, Sudbury Little League, Cub Scout Pack 62, Friends of L-S Hockey, Sudbury Cultural Council, L-S Lacrosse, Sudbury Art Association, Sudbury Board of Health

Groups who rent space:

Sudbury Opera Lovers, New England Genealogical Society, Landham Crossing Condo Association, Dudley Brook Preserve, Swedish Ancestry Research Association, Charles River Wheelers